

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Wednesday, 4 May 2022 1:51 PM
To: Chee So Chow; Admin A; Admin-D (LKKAUTO)
Subject: RE: PRI - SNM22D202901C02 - OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD
YR REF: TO BE ADVISED OUR VEH: GBH2842H - ACC ON 28.04.2022

Dear So Chow,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 4 May 2022 1:45 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: PRI - SNM22D202901C02 - OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD YR REF: TO BE ADVISED
OUR VEH: GBH2842H - ACC ON 28.04.2022

Hi Team

Please assist to conduct pre repair survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Wednesday, May 4, 2022 1:44 PM
To: 'larvemogan@johnlawchambers.com' <larvemogan@johnlawchambers.com>
Cc: INFO@CARSMITH.BIZ; admin@johnlawchambers.com; 'Ganesh' <executive@johnlawchambers.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: PRI - SNM22D202901C02 - OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD YR REF: TO BE ADVISED OUR VEH: GBH2842H - ACC ON 28.04.2022

Hi Team

We disagree to your list of surveyors

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

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From: larvemogan@johnlawchambers.com <larvemogan@johnlawchambers.com>
Sent: Wednesday, May 4, 2022 9:13 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: INFO@CARSMITH.BIZ; admin@johnlawchambers.com; 'Ganesh' <executive@johnlawchambers.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: PRI - SNM22D202901C02 - OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD YR REF: TO BE ADVISED OUR VEH: GBH2842H - ACC ON 28.04.2022

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Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.
Thank you.

Regards,
MAY

JOHN LAW CHAMBERS LLC
UEN 201933836C
133 New Bridge Road
Chinatown Point
#17-09
Singapore 059413
DID: 6592 6983
TEL: 6592 6981
FAX: 6592 6985

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, April 29, 2022 6:00 PM
To: 'larvemogan@johnlawchambers.com' <larvemogan@johnlawchambers.com>
Cc: 'INFO@CARSMITH.BIZ' <INFO@CARSMITH.BIZ>; 'admin@johnlawchambers.com' <admin@johnlawchambers.com>; 'Ganesh' <executive@johnlawchambers.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: RE: SNM22D202901C02 - OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD YR REF: TO BE ADVISED OUR VEH: GBH2842H - ACC ON 28.04.2022

Dear May

We refer to your email of 29/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors

with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Please take note the person-in-charge is Ms Pauline Tham.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: larvemogan@johnlawchambers.com <larvemogan@johnlawchambers.com>
Sent: Friday, April 29, 2022 4:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: INFO@CARSMITH.BIZ; admin@johnlawchambers.com; 'Ganesh' <executive@johnlawchambers.com>
Subject: OUR VEH: GBH2842H OUR REF: JLC.2022.3580.PD YR REF: TO BE ADVISED OUR VEH: GBH2842H - ACC ON 28.04.2022

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OUR REF: JLC.2022.3580.PD

YR REF: TO BE ADVISED

OUR VEH: GBH2842H

YR VEH: GBL4127E

DOA: 28.04.2022 @ 1930 HRS

LOC: SLE TOWARDS BKE (BEFORE MANDAI EXIT)

29.04.2022

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909

ACCIDENT INVOLVING MOTOR VEHICLES GBH2842H AND GBL4127E ALONG SLE TOWARDS BKE (BEFORE MANDAI EXIT) ON 28.04.2022.

Dear Sir/Madam,

We act for the owner of the vehicle no. **GBH2842H**

We are instructed to claim damages against you in connection with the above accident.

CARSMITH PRIVATE LIMITED

Bartley Biz Centre
13 Kaki Bukit Road 4
#01-20
Singapore 417807
Mobile: 9091 0000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Regards,

MAY

JOHN LAW CHAMBERS LLC
UEN 201933836C
133 New Bridge Road
Chinatown Point
#17-09
Singapore 059413
DID: 6592 6983
TEL: 6592 6981
FAX: 6592 6985

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