

## Celine Fong (LKKAuto)

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**From:** Celine Fong (LKKAuto)  
**Sent:** Wednesday, 4 May 2022 3:59 PM  
**To:** Liu Chun Cheong (ECICS, Operations / Claims); assignments; SUR  
**Subject:** RE: PRI - SND27L CLAIMING AGAINST SLV3234P (ECICS), DOA: 29/04/2022 ECICS  
Ref: DMCF2200036H.02

Dear Mr Liu,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Celine Fong**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [celinefong@lkkauto.com](mailto:celinefong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong\_Liu@ecics.com.sg>  
**Sent:** Wednesday, 4 May 2022 3:52 PM  
**To:** Kaitlyn Chio <kaitlyn.chio@ow.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>  
**Subject:** RE: PRI - SND27L CLAIMING AGAINST SLV3234P (ECICS), DOA: 29/04/2022 ECICS Ref: DMCF2200036H.02

**WITHOUT PREJUDICE**

Dear Kaitlyn,

We will appoint LKK for the PRI/SJE.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Wednesday, 4 May 2022 15:40  
**To:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE: PRI - SND27L CLAIMING AGAINST SLV3234P (ECICS), DOA: 29/04/2022

Dear Liu,

We appointed LKK Auto Consultants.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//WERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>  
**Sent:** 04 May 2022 15:39  
**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** RE: PRI - SND27L CLAIMING AGAINST SLV3234P (ECICS), DOA: 29/04/2022

**WITHOUT PREJUDICE**

Dear Kaitlyn,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>

**Sent:** Wednesday, 4 May 2022 15:05

**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>; motorsurvey <[motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg)>

**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>

**Subject:** PRI - SND27L CLAIMING AGAINST SLV3234P (ECICS), DOA: 29/04/2022

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

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