

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 10 May 2022 2:09 PM
To: SUR; peiying@smemotor.com.sg
Subject: RE: OWN DAMAGE CLAIM FOR SLR9750Y-DOA: 29/4/2022

Dear Pei Ying,

As instructed by our client , please proceed to repair the **insured vehicle SLR 9750Y, (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 4 May 2022, at 11:03 AM, WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong
Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Wednesday, May 4, 2022 10:30 AM

To: Jenny Liew (UOI) <jennyliew@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>;
LEE KATIE <katielee@uoi.com.sg>

Subject: OWN DAMAGE CLAIM FOR SLR9750Y

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,
Pei Ying

From: ptr2@smemotor.com.sg

Sent: Wednesday, May 4, 2022 10:22 AM

To: [Pei Ying](#)

Subject: Attached Image

<OD ESTIMATE & SAS REPORT.zip>