

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 10 May 2022 1:46 PM
To: Veron Chen (LKKAUTO)
Cc: LEE KATIE
Subject: FW: OWN DAMAGE CLAIM FOR SLR9750Y Our ref: M11D15112205

Without Prejudice

Dear Veron

Kindly proceed with OD repair . Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, May 10, 2022 8:45 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OWN DAMAGE CLAIM FOR SLR9750Y

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Dear Josephine,

Enclosed preliminary revised of vehicle SLR 9750Y
Date of survey: 9/5/2022
Number of days (estimated) : 3 days

Part by part repair as there is no 2nd hand parts available

We have Not authorise repair.

Kindly let us have your approval and provide claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 4 May 2022 4:53 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>

Subject: Re: OWN DAMAGE CLAIM FOR SLR9750Y

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 4 May 2022, at 11:03 AM, WONG JOSEPHINE <josephinewong@uoi.com.sg> wrote:

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500

[Notice](#)

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Josephine Wong

Executive

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From: peiying@smemotor.com.sg <peiying@smemotor.com.sg>

Sent: Wednesday, May 4, 2022 10:30 AM

To: Jenny Liew (UOI) <jennyliew@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>;
LEE KATIE <katielee@uoi.com.sg>

Subject: OWN DAMAGE CLAIM FOR SLR9750Y

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,
Pei Ying

From: ptr2@smemotor.com.sg

Sent: Wednesday, May 4, 2022 10:22 AM

To: [Pei Ying](#)

Subject: Attached Image

<OD ESTIMATE & SAS REPORT.zip>