

## Celine Fong (LKKAUTO)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 4 May 2022 4:53 PM  
**To:** WONG JOSEPHINE  
**Cc:** Admin-D (LKKAUTO); SUR; assignments; LEE KATIE  
**Subject:** Re: OWN DAMAGE CLAIM FOR SLR9750Y

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,  
Yan | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

On 4 May 2022, at 11:03 AM, WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)> wrote:

Without Prejudice

Dear LKK

Kindly assist to survey own damage's vehicle .

Details of survey as email below . Thanks

OD excess is \$500

### Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

### **Josephine Wong**

Executive  
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909  
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • [josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)

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**From:** [peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg) <[peiying@smemotor.com.sg](mailto:peiying@smemotor.com.sg)>  
**Sent:** Wednesday, May 4, 2022 10:30 AM  
**To:** Jenny Liew (UOI) <[jennyliew@uoi.com.sg](mailto:jennyliew@uoi.com.sg)>; WONG JOSEPHINE <[josephinewong@uoi.com.sg](mailto:josephinewong@uoi.com.sg)>;  
LEE KATIE <[katielee@uoi.com.sg](mailto:katielee@uoi.com.sg)>  
**Subject:** OWN DAMAGE CLAIM FOR SLR9750Y

CAUTION: This email originated from outside of the organization. **Do not click links or open attachments** unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks.

Regards,  
Pei Ying

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**From:** [ptr2@smemotor.com.sg](mailto:ptr2@smemotor.com.sg)  
**Sent:** Wednesday, May 4, 2022 10:22 AM  
**To:** [Pei Ying](#)  
**Subject:** Attached Image

<OD ESTIMATE & SAS REPORT.zip>