



PEOPLE'S VEHICLE RECOVERY SERVICE

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Tel: 6743 3246 | Fax: 6743 0013

GST Registration No.: M90001895E

E-mail: peoplevehicle@gmail.com

LETTER OF DEMAND

Date: 10/8/2022

AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY

#27-01 AXA TOWER

SINGAPORE 068807

Attn: Motor Claims Department

Your Ref:

Your Vehicle: SKP4799M

Our Vehicle: SCR6886R

Re: Accident involving SKP4799M & SCR6886R on 27/4/2022

We act on behalf of our Client, Vehicle No. SCR6886R on above claim.

COR (as per your appointed surveyor)	:	\$	5,617.50	(incl. GST)
Loss of use (\$\$100 x 3 days)	:	\$	300.00	
LTA Search	:	\$	7.45	
Total	:	\$	5,924.95	

Kindly revert back to us within 3 working days from date of above if you wish to settle with us under direct settlement.
In which on the 4th working day, we will hand this case to our lawyer.

Thank you.

Yours Sincerely,

People's Vehicle Recovery Service

LETTER OF AUTHORITY

Date: 07/07/2022

To:

AXA INSURANCE PTE LTD

Attn: Motor Claims Department

Your Reference: SKP 4799 M

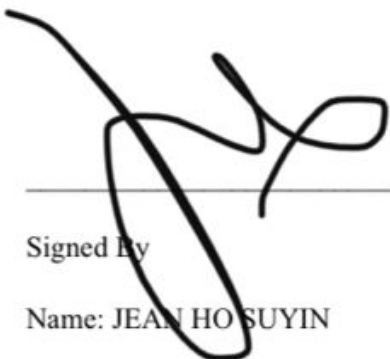
Our Reference: SCR 6886 R

Re: Accident involving Vehicle no. SKP 4799 M & SCR 6886R on 27/04/2022.

I/We JEAN HO SUYIN put in place **People's Vehicle Recovery Service** so act for me/us with respect to my/our above claim of repair costs, rental/loss of use for my/our vehicle no. SCR 6886 R.

Kindly issue cheque directly to **People's Vehicle Recovery Service** for the above claim.

Yours Faithfully



Signed By

Name: JEAN HO SUYIN

Last 4 Character of NRIC No.: SXXXX598J



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKP 4799M (Insd veh)	Model: MERCEDES BENZ CLA45 (1991cc)
	SCR 6886R (TP veh)	
Date of Accident/ Time:	27/04/2022	

Repair Estimate	: \$	8,441.23	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	5,900.00	
Payee Name : People's Vehicle Recovery Service			
Is Third Party Workshop GIA Registered? [] YES [X] NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability	100 (%)
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: ____
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.


We confirmed that we have the authority of our client to act for and on their behalf in this accident.



 Signature of workshop representative / Workshop stamp
 Name of Representative: Apple Huang
 Date: 25/08/2022



 Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Nicholas Lum
 Date: 25/08/2022


 Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 25/08/2022

PEOPLE'S VEHICLE RECOVERY SERVICE

BLK 3023-A UBI ROAD 1 #01-60 SINGAPORE 408717

Tel No. : 67433246 / 67438552 Fax No. : 67430013

E-Mail : peoplevehicle@gmail.com

Tax Reg. No. : M90001895E Buss. Reg. No. : 31800200X

AXA INSURANCE PTE LTD

8 Shenton Way #27-01

AXA Tower (S) 068807

Attention : Motor Claim Department

Contact : 63387288 Fax No. : 68804838

Tax Invoice : TT22011

Date : 07/07/2022

Vehicle Num. : SCR 6886 R

Make/Model : MERCEDES BENZ CLA 45

Chassis/Eng# :

Accident Date : 27/04/2022

Claim No. : TP 418-22

Reference : SKP 4799 M

Policy No. : AXA M0016531

LUMPSUM REPAIR

Amount S\$

5,250.00

SingDollars : Five Thousand Six Hundred Seventeen & Cents Fifty Only



E. & O.E.

Total S\$: 5,250.00

GST 7% S\$: 367.50

Amount Due S\$: 5,617.50

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for PEOPLE'S VEHICLE RECOVERY SERVICE

Computer Generated Invoice.No Signature Required.

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Apr 2022 / 15:15:11

Receipt Date/Time : 29 Apr 2022 / 15:15:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220429-002744

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SKP4799M As at 27 Apr 2022/18:15:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SKP4799M Enquiry Fee 20220429151449229946	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
as2dgqam			Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 May 2022 9:09 AM
To: eskquek@ntu.edu.sg; veetroot@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SKP 4799M(AXA) AND SCR 6886R ALONG/AT 358 ALEXANDRA ROAD SHELL STATION ON 27/04/2022

04 May 2022

GAN SIEW KIM

[By Email only]

Driver: QUEK KAI LIANG ROY

Dear Sirs/ Mdm

OUR REF : CC4/ASM22004076/pa3 // S2M03ZTJ

YOUR REF : SKP4799M

ACCIDENT INVOLVING SKP 4799M(AXA) AND SCR 6886R ALONG/AT 358 ALEXANDRA ROAD SHELL STATION ON 27/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SCR6886R against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your driver's favour. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle.(see attached template)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this

accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)