

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL: 65446671 FAX: 62141511
CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6841P/WL**

WITHOUT PREJUDICE

2 July 2022

(By Email Only)

Attn: The Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHC6841P AND PA9796H ALONG CHANGI AIRPORT TERMINAL 1 DEPARTURE CRESCENT ON 29.04.2022

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6841P**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **PA9796H** at the material time of the accident with the driver of our client's vehicle, **Mr. Wong Chee Sin**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **PA9796H**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair (Incl. GST)	\$ 2,300.50
(2) Loss of Rental – 13 Days @\$78.11 per day	\$ 1,015.43
(3) Loss of Income – 13 Days @\$100 per day	\$ 1,300.00
(4) GIA Search fee	\$ <u>2.00</u>
	\$ <u>4,617.93</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHC6841P**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (4) Check In/Out Voucher
- (5) GIA search receipt

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: **SHC6841P/WL**

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Wennis Liew

Email: wennis.liew@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

AUTHORIZATION TO ACT

I, PREMIER TAXIS PTE LTD (the third party claimant") of 23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443 (address), owner of SHC6841P (vehicle no.) hereby authorize PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHC6841P that was damaged pursuant to the accident which occurred on 29/04/2022 (date) along CHANGI AIRPORT TERMINAL 1 DEPARTURE CRESCENT (location) involving vehicle no/s PA9796H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of October (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNA00001672201 Claim No : SNM22D202950/C02/PA9796H/TAYHP

Claimant : PREMIER TAXIS PTE LTD

Amount : **S\$3,483.60**
SINGAPORE DOLLARS THREE THOUSAND FOUR HUNDRED EIGHTY THREE
AND CENTS SIXTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC6841P

Insured Vehicle No. : PA9796H

Date of Loss : 29/04/2022

Place of Accident : CHANGI AIRPORT TERMINAL 1 DEPARTURE CRESCENT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SRI BALAJI TRANSPORT SERVICES

Driver Name : KARUPPAIYAN MURUGESAN

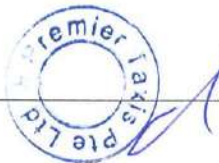
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,300.50
(3) Loss of Use/Rental/Earning	S\$	1,181.10
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	3,483.60
		=====

Claimant Name : PREMIER TAXIS PTE LTD

NRIC No : 2777779754

Signature : 

Date : 25/10/2022

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road # 16-00 Springleaf Tower
SINGAPORE 079909

DATE 2-Jul-2022
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6841 P			\$ 2,150.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 2,150.00
GST @ 7%				\$ 150.50
GRAND TOTAL				\$ 2,300.50



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



01 July 2022

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Wong Chee Sin of NRIC Number S1233769H is a registered driver of SHC6841P. Wong Chee Sin is paying a discounted daily rental rate of \$78.11 (Inclusive of GST) on 29 Apr 2022.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to read "Yee Wing Kong", written over a large, stylized circular mark.



Yee Wing Kong (Mr)

Vice President

Driver Relations

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Wang Chee Sun (A/R)</u>											
NRIC <u>S</u>	HANDPHONE <u>98384112</u>										
TAXI REGN NO. <u>S H C 6841P</u>	MAKE / MODEL <u>KOZ</u>										
DATE IN <u>290422</u> TIME IN <u>14:30</u>	DATE OUT <u>110522</u> TIME OUT <u>12:15</u>										
KILOMETRES IN _____ FUEL IN <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F	KILOMETRES OUT _____ FUEL OUT <table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr></table>	E	1/4	1/2	3/4	F
E	1/4	1/2	3/4	F							
E	1/4	1/2	3/4	F							

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED IN TO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

WANG CHEE SUN

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

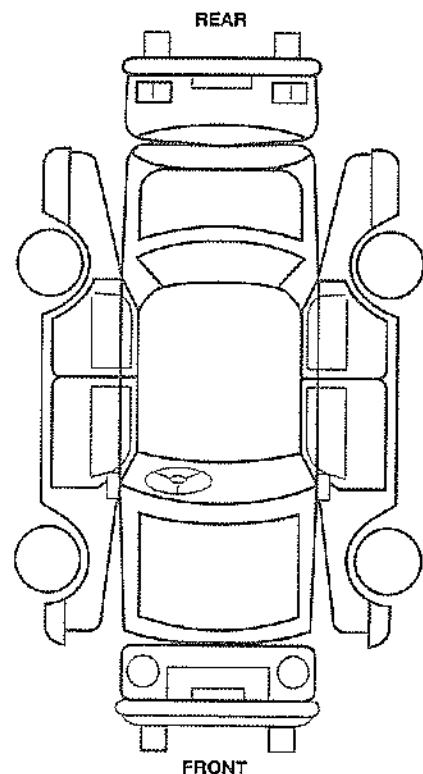
CHECK OUT

DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

SERVICE / REPAIRS DONE	DRIVER'S REMARKS
☐ SERVICING ☐ OTHERS: ☐ T / BELT ☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT: ☐ TURBO <u>290422 13:58</u> ☐ BRAKE SYSTEM <u>TP/K</u> ☐ CLUTCH SYSTEM ☐ BULB ☐ UNDER CARRIAGE ☐ CPF ☐ BATTERY	- SVC - Rear large lower clip - drop

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

PA9796H

Date of Accident

29/04/2022 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **China Taiping Insurance (Sing...**Period of Insurance **03/11/2021 - 02/11/2022**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **29/04/2022 15:43****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAUTO)

From: Wennis Liew <wennis.liew@premierauto.com.sg>
Sent: Tuesday, 25 October 2022 1:32 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; AccReport
Subject: RE: (3RD REMINDER) LOD / Accident involving SHC6841P and PA9796H on 29/04/2022
Attachments: SHC6841P 29042022 DV and ATA.pdf

WITHOUT PREJUDICE

Dear Hsiao Tong,

Thank you for the documents.

Please find attached signed DV and ATA for your kind attention.

For swift payment processing and to adopt an environmentally friendly lifestyle, we prefer **E-Payment via **Bank Transfer/PayNow**.*

Please find appended below our company bank details for your payment arrangement.

Account Name:	Premier Automotive Services Pte Ltd
Bank Name:	DBS Bank Ltd
Bank Account No.:	0039052367
Bank Branch:	Marina Boulevard
Bank Code:	7171
Swift Code:	DBSSSGSG
PAYNOW UEN	200707743D

We look forward to receive the payment soon.

Thank you.

Warmest regards,

Wennis Liew
Claims Executive
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 EXT: 076 | DID: 6410 0946 | Fax: 6214 1511

Premier Taxis Pte Ltd | Premier Rent A Car Pte Ltd | Premier Automotive Services Pte Ltd | Premier Land (East) Pte Ltd | Premier Realty Pte Ltd

Visit us at: www.premier-rentacar.com | www.premiertaxi.com.sg

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 **Please Consider Your Environmental Responsibility Before Printing This E-mail. SAVE OUR TREES and REDUCE POLLUTION**

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 7 July 2022 11:44
To: Lau
Subject: ACCIDENT INVOLVING PA 9796H AND SHC 6841P ON 29/04/2022
Attachments: Scene - 6841.avi

Our Ref: CC3/CTI22004074/Gea3

7 July 2022

SRI BALAJI TRANSPORT SERVICES

Dear Sir/Madam,

ACCIDENT INVOLVING PA 9796H AND SHC 6841P ON 29/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 26 October 2022 10:10 AM
To: Irene Tay
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [MANDATE REQUEST] RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sirs,

For an update, we have settled the matter at \$3,483.60(all-in) with third party. The breakdown is as follows: -

1. Cost of Repair (w/GST)	\$ 2,300.50
2. Loss of Rental (10days x \$78.11)	\$ 781.10
3. Loss of Income (10days x 40.00)	\$ 400.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,483.60

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 14 October 2022 9:59 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Mdm,

Please proceed to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,719.82(all-in)**.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Monday, 29 August 2022 11:10 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Your ref : SNM22D202950/C02/PA9796H/TAYHP.

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured swerved into third party lane and graze third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,719.82(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 10,735.20	\$ 2,300.50
2. Loss of Rental (13days x \$78.11)	\$ 1,015.43	\$ 937.32 (12days x \$78.11)
3. Loss of Income (13days x \$100)	\$ 1,300.00	\$ 480.00 (12days x \$40)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,052.63	\$ 3,719.82

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29.08.22 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 11 May 2022 17:52

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 4 May, 2022 10:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir/Mdm,

Insured has not lodge report and we are writing to them.

Regards,

Irene Tay

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 9:54 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202950/C02/PA9796H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 29 April 2022 11:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.