

**RE: [MANDATE REQUEST] RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022**

Irene Tay <irene.tay@sg.cntaiping.com>

Fri 14/10/2022 9:59 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Mdm,

Please proceed to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,719.82(all-in)**.

-  
Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Monday, 29 August 2022 11:10 AM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Your ref : SNM22D202950/C02/PA9796H/TAYHP.

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured swerved into third party lane and graze third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$3,719.82(all-in)**.

The summary is as follows: -

Amount Claimed **Amount Revised**

|                                      |                     |                              |
|--------------------------------------|---------------------|------------------------------|
| 1. Cost of Repairs (with GST)        | \$ 10,735.20        | \$ 2,300.50                  |
| 2. Loss of Rental (13days x \$78.11) | \$ 1,015.43         | \$ 937.32 (12days x \$78.11) |
| 3. Loss of Income (13days x \$100)   | \$ 1,300.00         | \$ 480.00 (12days x \$40)    |
| 4. LTA Search Fee                    | \$ 2.00             | \$ 2.00                      |
| <b>Total</b>                         | <b>\$ 13,052.63</b> | <b>\$ 3,719.82</b>           |

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29.08.22 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 11 May 2022 17:52

**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 4 May, 2022 10:30 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir/Mdm,

Insured has not lodge report and we are writing to them.

Regards,  
Irene Tay

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 4 May 2022 9:54 AM  
**To:** 'Meikwan@lkkauto.com' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'AsherSng@lkkauto.com' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202950/C02/PA9796H/TAYHP.

Dear Irene,

Pls revert LKK.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 29 April 2022 11:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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