

Mei Kwan (LKKAUTO)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 19 May, 2022 12:18 PM
To: Mei Kwan (LKKAUTO)
Cc: Asher Sng (LKKAUTO); Admin A
Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022
Attachments: SNM22D202950-C1+C1 INSURED SAS REPORT PA9796H.pdf
Categories: HMK

Dear Sir/Mdm,

Enclosed herewith our insured SAS Report .

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Monday, 16 May 2022 5:18 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Dear Irene,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Wednesday, May 11, 2022 5:52 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 4 May, 2022 10:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir/Mdm,

Insured has not lodge report and we are writing to them.

Regards,
Irene Tay

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 9:54 AM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>;
'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: O/R: SNM22D202950/C02/PA9796H/TAYHP / FW: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

Dear Sir,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM22D202950/C02/PA9796H/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 29 April 2022 11:00 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving PA9796H (OI : CTI - TBA) AND SHC6841P (TP : LKK REF - CC3/CTI22004074/ea3) on 29/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Premier Automotive Services Pte Ltd and TP repairer proposed for a direct settlement.

Please note that no survey done yet.

Enclosed for your perusal is:

- TP statement
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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