

Admin-D (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, 29 April 2022 3:31 PM
To: Wah Hong; Admin A; Admin-D (LKKAuto); Mei Kwan (LKKAuto)
Cc: Admin
Subject: RE: Claims ref no. CDMCG22000793 Liability Check - Accident involving vehicle no. SKH8368P and XE4321L on 27/04/2022

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Wah Hong <motor@wahhong.sg>
Sent: Friday, 29 April 2022 2:52 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>
Subject: Re: Claims ref no. CDMCG22000793 Liability Check - Accident involving vehicle no. SKH8368P and XE4321L on 27/04/2022

Hi Team,

We would like to appoint LKK to survey the vehicle SKH8368P.

Thank You and Best Regards,

Jimmy
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

Tel: (65) 6773 7377
HP: (65) 8778 4848
Website: www.wahhong.sg
Mail: motor@wahhong.sg

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On 29-Apr-22 2:13 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Hi Ivy

Please advise liability, thank you.

Dear Pei Pei

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company | Surveyor Name |
|--------------------|---------------------|
| Priority Services | Jeffrey Ong |
| AJAX | Billy |
| Autoprobe | Tay Beng Hee |
| Perfect Automobile | Gary Chuah |
| AIS | Looi |
| Formteam (FTA) | Gary Soon |
| IAS | Edward |
| LKK | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim |

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>

Sent: Thursday, 28 April 2022 4:13 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Liability Check - Accident involving vehicle no. SKH8368P and XE4321L on 27/04/2022

Dear Sir/Madam,

Please refer to the above subject and we are acting for the owner of SKH8368P against your insured vehicle XE4321L.

Kindly update us that have your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and Video footage for your perusal.

--

Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

[Tel: \(65\) 67737377](tel:6567737377)

Website: www.wahhong.sg
Mail : motor@wahhong.sg

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