

Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 29 April 2022 4:07 PM
To: Jerome Soh; SUR; assignments
Cc: 'Jacqueline Tan'; 'Admin Dept'
Subject: RE: SNM22D202881/C02/SJP9404G/TANCHC / RE: Pre-Repair Survey on ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

WITHOUT PREJUDICE

Dear Jerome,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Friday, 29 April 2022 4:03 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>; 'Admin Dept' <admin@tickhaimotor.com>
Subject: RE: SNM22D202881/C02/SJP9404G/TANCHC / RE: Pre-Repair Survey on ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: T132.SFL2K.22 (sj)
Your Ref: SNM22D202881/C02/SJP9404G/TANCHC

29 April 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 29 April 2022 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Marcus Chua - LKK Auto Consultants Pte Ltd as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Tick Hai Motor And Welding Services
1 Kaki Bukit Avenue 6
#01-54 Autobay @ Kaki Bukit
Singapore 417883
Contact Person: Connie 6842-9089

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor _____ :
(Name & Signature)

2nd Survey on _____
Appointed surveyor _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor _____
(Name & signature)

From: Jacqueline Tan [<mailto:jacqueline.tan@sg.cntaiping.com>]

Sent: Friday, 29 April, 2022 2:29 PM

To: 'Jerome Soh'

Cc: 'Jacqueline Tan'

Subject: RE: SNM22D202881/C02/SJP9404G/TANCHC / RE: Pre-Repair Survey on ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

Without Prejudice

Our reference: SNM22D202881/C02/SJP9404G/TANCHC

Your reference: T132.SFL2K.22 (sj)

Dear Sirs,

ACCIDENT INVOLVING SJP9404G & SFL2K ON 27/04/2022

We refer to your email of 29/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 29 April 2022 2:24 pm
To: 'Jerome Soh' <jeromesoh@visionlawllc.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: O/R: SNM22D202881/C02/SJP9404G/TANCHC / RE: Pre-Repair Survey on ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

Without Prejudice
Save as to costs

Dear Jacqueline,

Please conduct PRS for SFL2K.

Note: officer in charge Jacqueline Tan 63896185.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

From: Jerome Soh <jeromesoh@visionlawllc.com>
Sent: Friday, 29 April 2022 2:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>
Subject: Pre-Repair Survey on ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Our Ref: T132.SFL2K.22 (sj)
Your Ref: SJP 9404 G

29 April 2022

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING SFL 2 K & SJP 9404 G ON 27 APRIL 2022 ALONG 31 HOLLAND CLOSE AT ABOUT 1230 HOURS

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by Tan Yan Ying Amanda to notify you of a road traffic accident on **27 APRIL 2022** at about **1230 HOURS** at/along **31 HOLLAND CLOSE** involving our client's vehicle registration number **SFL 2 K** and vehicle registration number **SJP 9404 G** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

DISCLAIMER:

The contents of this email (including any attachments) are confidential and privileged and only intended for the recipient(s) addressed above. If you received this email by error, please notify the sender immediately and destroy it (and all attachments) without reading, storing and/or disseminating any of its contents (in any form) to any person. Email communication is not secure. Vision Law LLC is not liable for any losses arising out of any errors or omissions in the contents resulting from email transmission or any illegal or unauthorised usage or tampering of its email system.
