# **Hsiao Tong (LKKAuto)**

From: Fiona Gan <Fiona.Gan@income.com.sg>
Sent: Wednesday, 5 July 2023 1:21 PM
To: Hsiao Tong (LKKAuto); Roderic Yuen

Subject: RE: TCA Recovery -ACCIDENT INVOLVING MID33769 & GBF6284C ON 16/04/2022

// LKK REF: CC2/MIDA22004058/Epg2 MT/1168999

#### Restricted

#### **Without Prejudice**

Dear Hsiao Tong

Refer to my colleague Mr Clarence email offer, our offer only strictly for our insured vehicle GBF6284C only as below.

Cost of repair: \$4,333.50 less excess \$642.00 Net amount: \$3,69150 @ 50% or **\$1,845.75** 

As for the third party vehicle MID33769, it will be handle by our third party section, case handler Mr Roderic.

Please confirm acceptance for GBF6284C claim at 50% = \$1,845.75.

Hi Roderic

Please handle under MT/1168999-002.

Thank you.

Regards

#### **Fiona Gan**

Manager

Operations, Motor & Personal Lines

T: +65 6202-6546



From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, June 30, 2023 8:25 AM

**To:** Clarence Richard Anthony <<u>clarence.anthony@income.com.sg</u>>

Cc: Fiona Gan <<u>Fiona.Gan@income.com.sg</u>>; Teng Ken Leong <<u>kenleong.teng@income.com.sg</u>>
Subject: RE: TCA Recovery -ACCIDENT INVOLVING MID33769 & GBF6284C ON 29/04/2022 // LKK REF:

CC2/MIDA22004058/Epq2 MT/1168999

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WITHOUT PREJUDICE

Dear Sirs,

Attached here with a copy of MID33769's report and GBF6284C's survey report.

Under TCA 3(b), In the event of a collision occurring between a Government Vehicle and an Insured Vehicle under a Comprehensive Policy –

• If the amount of the damage to either the Government Vehicle or the Insured Vehicle exceeds \$500/- but the amount of the damage to neither vehicle exceeds \$10,000/- each party shall bear one-half of the damage to the vehicles.

Please advise the reason by not offering the amount of \$979.59 (50% of Repair Cost to MID33769) in order for us to seek further instruction from our principal.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Clarence Richard Anthony < clarence.anthony@income.com.sg >

Sent: Tuesday, June 13, 2023 2:47 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Fiona Gan <<u>Fiona.Gan@income.com.sg</u>>; Teng Ken Leong <<u>kenleong.teng@income.com.sg</u>>
Subject: TCA Recovery -ACCIDENT INVOLVING MID33769 & GBF6284C ON 29/04/2022 // LKK REF:

CC2/MIDA22004058/Epq2 MT/1168999

### Restricted

Hi Hsiao Tong

I refer to your email below.

Please advise if the DOA is 16 April 2022 or 29 April 2022. Our insured reported it as 16 April 2022.

In any case, our offer for GBF6284C will be:

Cost of repair: \$4,333.50 less excess \$642.00 Net amount: \$3,69150 @ 50% or \$1,845.75

Please email a copy of your client's police report and also the survey report for GBF6284C.

Regards

# **Clarence Anthony**

Manager Operations, Motor & Personal Lines

T: +65 6430 7877



ed TCA claim from MINDEF. For your advice on the creation. Thanks

#### **Azlin Rani**

Senior Administrator Operations, Motor & Personal Lines



chewht@lkkauto.com

mtcl@income.com.sq,motor@income.com.sq

Your Ref: To be advised Without Prejudice

LKK Ref: CC2/MIDA22004058/Epq2

## M/s INCOME INSURANCE LIMITED.

Dear Sirs,

### ACCIDENT INVOLVING MID33769 & GBF6284C ON 29/04/2022

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from December 2021.

As NTUC is under the participating insurer of the Treasury Collision Agreement, we are seeking recovery as follows: -

	Amount
Cost of Repair to GBF6284C	\$ 4,333.50
Cost of Repair to MID33769	\$ 1,959.18
Total	\$ 6,292.68
TCA reimbursement to MINDEF @ 50%	<mark>\$ 3,146.34</mark>

Please refer to the enclosed supporting documents: -

1. FINAL BILL - MI33769

#### 2. LOD & SETTLEMENT DOCUMENTS - GBF6284C

Please confirm on the above stated computation and forward the TCA reimbursement amount of **\$\$3,146.34** made payable to PS DEFENCE within the next 14 days.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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