Admin-D (LKKAuto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Friday, 29 April 2022 12:00 PM

To: jouis; assignments
Cc: jin@jinauto.com.sg

Subject: RE: SNM22D202893/C02/SMU6032D/CHNGPW / FW: Accident Involving Vehicle

GBK696K & SMU6032D (China Taiping) on 28/04/2022

Without Prejudice, Save as to Costs

Dear Jouis

Well noted. please create case in merimen.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: jouis <jouis@jinauto.com.sg> Sent: Friday, April 29, 2022 11:35 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: jin@jinauto.com.sg

Subject: RE: SNM22D202893/C02/SMU6032D/CHNGPW / FW: Accident Involving Vehicle GBK696K & SMU6032D (China Taiping) on 28/04/2022

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Dear Adeline

We agreed to appoint Marcus Chua (LKK)

Thank you & Best Regards, Jouis Seow Jin Auto Services Pte Ltd Blk 14 #01-412 Defu Lane 10 Singapore 539195.

Tel : (65) 62898126 Fax : (65) 62870590

Email: jouis@jinauto.com.sg

From: Adeline Chng [mailto:adeline.chng@sg.cntaiping.com]

Sent: Friday, 29 April 2022 11:10 AM

To: 'jin@jinauto.com.sg' <<u>jin@jinauto.com.sg</u>>; 'jouis@jinauto.com.sg' <<u>jouis@jinauto.com.sg</u>>

Subject: RE: SNM22D202893/C02/SMU6032D/CHNGPW / FW: Accident Involving Vehicle GBK696K & SMU6032D (China Taiping) on

28/04/2022

Without Prejudice, Save as to Costs

Our reference: SNM22D202893C02/SMU6032D/Chngpw

Your reference: GBK696K

Dear Sirs

ACCIDENT INVOLVING SMU6032D & GBK696K ON 28/04/2022

We refer to your email of 28/04/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Friday, April 29, 2022 10:09 AM

To: 'jin@jinauto.com.sg' <jin@jinauto.com.sg>; 'jouis@jinauto.com.sg' <jouis@jinauto.com.sg>; Adeline Chng

<adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202893/C02/SMU6032D/CHNGPW / FW: Accident Involving Vehicle GBK696K & SMU6032D (China Taiping)

on 28/04/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for GBK696K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: JIN AUTO SERVICES < jin@jinauto.com.sg>

Sent: Thursday, 28 April 2022 5:49 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: jouis@jinauto.com.sg

Subject: Accident Involving Vehicle GBK696K & SMU6032D (China Taiping) on 28/04/2022

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Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLE GBK696K AND SMU6032D ON 28/04/2022

We are assisting owner of GBK696K handling their third party claim

recovery against SMU6032D.

Please assist to establish liability for this case.

Best Regards, Hong Guo



Jin Auto Services Pte Ltd

Blk 14 Defu Lane 10 | #01-412 | Singapore 539195

Tel: 6289 8126 (24 hrs)

Fax: 6287 0590

Email: jordan@jinauto.com.sg

