

Shiau Chan (LKKAuto)

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Thursday, 12 May 2022 11:21 AM
To: Shiau Chan (LKKAuto)
Subject: FW: Bhavna Pte Ltd - YP3896G - MSIG claim no : OD / 273617

NOTICE:

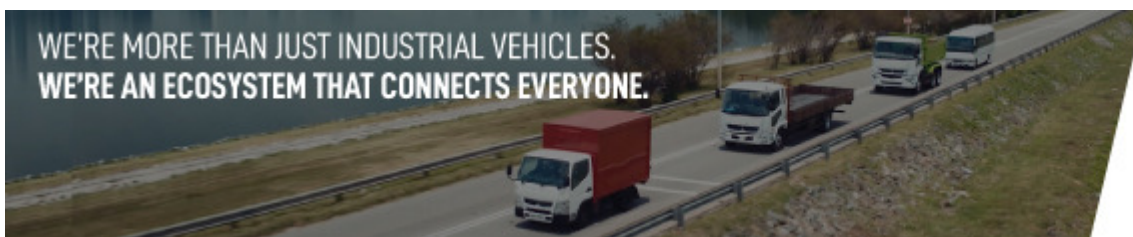
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Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m: | f: | w: www.goldbell.com.sg

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From: Vimimala D/O Raja Singam <vimimala_rajasingam@sg.msiga-asia.com>
Sent: Wednesday, May 11, 2022 3:24 PM
To: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Cc: Elaine Ngu <elaine_ngu@sg.msiga-asia.com>; Vonn Siow <vonn_siow@sg.msiga-asia.com>; Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Subject: RE: Bhavna Pte Ltd - YP3896G - MSIG claim no : OD / 273617

Dear Has

Thank you for the acceptance on our limit repair offer amount at \$42,000.

Please hold on to the repair.

Our insured had expressed their unhappiness on the longer duration period of 15 days(recommended by surveyor) to repair the vehicle.

Currently the insured is sourcing another workshop if the repair works could complete in shorter period.

We will advise you again by end tomorrow on our insured's decision.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimimala_rajasingam@sg.msiga-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

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From: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

Sent: Wednesday, 11 May 2022 3:13 PM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Cc: Ramesh <Ramesh@goldbell.com.sg>; Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Subject: RE: Bhavna Pte Ltd - YP3896G - MSIG claim no : OD / 273617

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Mala

We accept your offer on the limit repair amount of \$42000.00 (all-in including supplementary and check items) before excess of \$700.00 and GST.

Best Regards

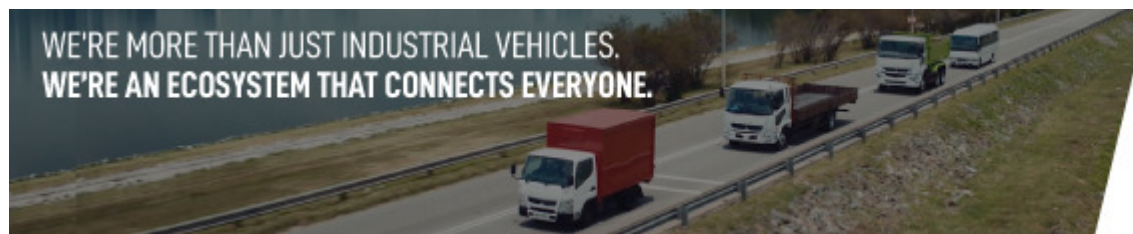


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Hasrianah Binte Hassan | Assistant, Motor Claims Admin
Goldbell Engineering Pte Ltd

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From: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Sent: Tuesday, 10 May 2022 5:17 pm

To: Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>

Subject: Bhavna Pte Ltd - YP3896G - MSIG claim no : OD / 273617

Importance: High

Dear Has

We refer to the above OD claim.

There is limit repair amount for this OD claim.

We will offer our limit repair amount not exceeding \$42,000.00(all-in-including supplementary and check items) before excess \$700.00 and GST

Kindly confirm your acceptance on our offer.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasinqam@sq.msia-asia.com



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