

Shiau Chan (LKKAUTO)

From: Vimmla D/O Raja Singam <vimmla_rajasingam@sg.msig-asia.com>
Sent: Thursday, 4 August 2022 7:45 AM
To: Shiau Chan (LKKAUTO)
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Hi Shiau Chan

Adjuster mandate has been approved in Merimen.

For your necessary follow up please.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmla_rajasingam@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 |

F: +65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg



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From: Vimmla D/O Raja Singam
Sent: Friday, 29 July 2022 9:25 AM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Hi Shiau Chan

Thank you for the update.

We will assess accordingly and revert on our approval in Merimen.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 29 July 2022 9:18 AM

To: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Vimmala,

The said document already uploaded in Merimen System.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vimmala D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Sent: Friday, 29 July 2022 8:37 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Hi Shiau Chan

Please upload a copy of the marked estimate in Merimen to show the lump sum repair amount agreed at \$30,650.00.

Do update once it is uploaded in Merimen.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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From: Vimmla D/O Raja Singam
Sent: Friday, 27 May 2022 3:19 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Elaine Ngu <elaine_ngu@sg.msiga-asia.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Hi Shiau Chan

Noted with thanks.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msiga-asia.com




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From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, 27 May 2022 3:01 PM
To: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msiga-asia.com>
Cc: Elaine Ngu <elaine_ngu@sg.msiga-asia.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Dear Vimmala,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vimmala D/O Raja Singam <vimmala_rajasingham@sg.msig-asia.com>

Sent: Friday, 27 May 2022 12:40 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Elaine Ngu <elaine_ngu@sg.msig-asia.com>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Importance: High

Hi Shiau Chan

We refer to the above OD claim.

During our insured visit to the workshop, the insured feedback that the repairer(Gold Bell) includes OEM and used parts to repair the vehicle.

Gold Bell informed since our insured's vehicle is more than 5 years, it will repair under lump sum repair.

Our authorisation approval is to repair the vehicle part by part. For lump sum repair, the repairer must seek approval from MSIG thru your surveyor.

Please assist to check with your surveyor and update us soon as our insured is unhappy on the using of the used parts to repair the vehicle.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

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From: Vimmla D/O Raja Singam
Sent: Friday, 13 May 2022 11:51 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022
Importance: High

Hi Shiau Chan

We have approved the adjuster mandate and authorise the repair in Merimen.

Please proceed to authorise the repair with Gold Bell Engineering.

Thank you.





Regards,

Mala (Ms)


Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, 11 May 2022 12:59 PM
To: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

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Dear Vimmla,

Estimate uploaded in Merimen.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Sent: Wednesday, 11 May 2022 12:35 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Hi Shiau Chan

Please upload a copy of the marked estimate in Merimen.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 11 May 2022 9:34 AM

To: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Vimmla,

Noted with contents.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vimmla D/O Raja Singam <vimmala_rajasingam@sg.msig-asia.com>

Sent: Wednesday, 11 May 2022 9:17 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: YP3896G (273617) - Bhavna Pte Ltd - Date of accident : 28/04/2022

Importance: High

Hi Shiau Chan

We refer to the above OD claim.

We have offered our limit repair amount of \$42,000 part by part repair((all-in-including supplementary and check items) before excess \$700.00 and GST.

Currently still pending for reply from the repairer(Gold Bell Engineering) for acceptance on our limit repair offer.

For your information and please assist to follow up with the repairer.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)

Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala_rajasingam@sg.msig-asia.com



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