

## Shiau Chan (LKKAUTO)

---

**From:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>  
**Sent:** Thursday, 4 August 2022 12:05 PM  
**To:** Shiau Chan (LKKAUTO); Steve Chen (LKK Auto)  
**Cc:** SUR; Ramesh; Hasrianah Binte Hassan  
**Subject:** RE: MSIG-OD YP 3896G DOA: 28/04/2022

Dear Shiau Chan,

Offer acceptance.

Thank you.

**NOTICE:**

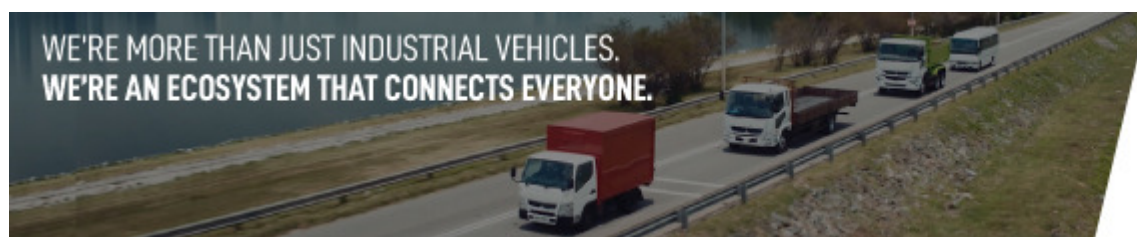
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



---

**From:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Sent:** Thursday, August 4, 2022 11:25 AM  
**To:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>; Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>  
**Subject:** RE: MSIG-OD YP 3896G DOA: 28/04/2022

Dear Catherine,

WITHOUT PREJUDICE

Offer Lump Sum \$30,650.00 before excess \$700.00 & GST and 15 repair days.

Kindly check and confirm.

Best Regards,

**Shiau Chan (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

---

**From:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Sent:** Wednesday, 27 July 2022 9:22 AM  
**To:** Steve Chen (LKK Auto) <[SteveChen@lkkauto.com](mailto:SteveChen@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>;  
Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>  
**Subject:** RE: MSIG-OD YP 3896G DOA: 28/04/2022

Dear Steve,

Kindly assist confirm Finalise COR @ L/S: \$34,700.00 (before GST and Excess) with 15 working days.

Thank you.

**NOTICE:**

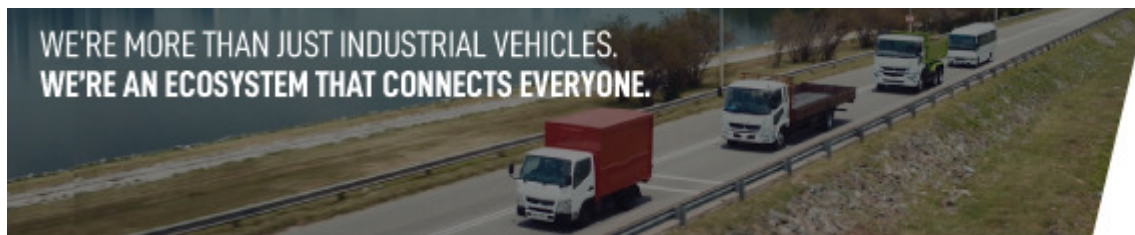
Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



**Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims**  
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: [www.goldbell.com.sg](http://www.goldbell.com.sg)

Distribution | Leasing | Financial Services | Tech-enabled Core | Venture Build | Investments | Accelerator



---

**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Friday, May 13, 2022 11:59 AM  
**To:** Hasrianah Binte Hassan <[Hasrianah@goldbell.com.sg](mailto:Hasrianah@goldbell.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>  
**Subject:** MSIG-OD YP 3896G DOA: 28/04/2022

Dear Hasrianah,

As instructed by our client, please proceed to repair the insured vehicle **YP 3896G at repair cost not more than \$42,000.00 on part by part (all in).** (Excess \$700/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)