Vimmala D/O Raja Singam

From: Vimmala D/O Raja Singam **Sent:** Friday, 29 April 2022 1:58 PM

To: Ashok Sharma

Cc: Elaine Ngu; Vonn Siow; Woon Choo Kwok; Motor Survey; Winnie Chua; Lee Wee Ho;

sunaina@mutual.com.sg; jack@bhavna.sg; vijay@bhavna.com.sg;

shaveta@mutual.com.sq

Subject: RE: Bhavna Pte Ltd- Accident involving YP3896G (MSIG) and XE4303P ("TP vehicle)

at/along Tuas West Road (near Lamp post No 63F) on 28/4/2021- Policy No

A300344522MKC DOA: 28/04/22 - MSIG claim no: OD / 273617

Attachments: YP3896G (1).jpeg; YP3896G (2).jpeg; YP3896G (3).jpeg; YP3896G (4).jpeg; YP3896G

(5).jpeg; YP3896G (6).jpeg; CASE CARD.jpeg; CASE CARD 2.jpeg; POLICE REPORT.pdf

Importance: High

Dear Mr Ashok

Thank you for the email.

The own damage claim had been registered.

We have arranged for survey with our inhouse survey unit based on the provided documents.

Please provide the following details as soon as possible so we can liaise with the workshop for the estimate.

- (a) Name and full contact details (email, mobile and DID number) of the person in charge of the accident repairs at Goldbell
- (b) Location where the vehicle may be inspected
- (c) Confirmation that vehicle keys are with Gold bell.

Thank you.

Regards,

Mala (Ms)

Assistant Executive, Claims Services (Motor)
Direct line +65 6594 2471 | Direct fax +65 6225 7402 | vimmala rajasingam@sg.msig-asia.com



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | <u>msig.com.sg</u>



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Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

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From: Ashok Sharma <ashok@mutual.com.sg>

Sent: Friday, 29 April 2022 10:25 AM

To: 'Jack Bhavna' <jack@bhavna.sg>; 'Heeraj' <heeraj@bhavna.com.sg>; vijay@bhavna.com.sg; 'Sunaina'

<sunaina@mutual.com.sg>; Fievel Foo <Fievel Foo@sg.msig-asia.com>; May Teo <May Teo@sg.msig-asia.com>

Cc: shaveta@mutual.com.sg

Subject: Bhavna Pte Ltd- Accident involving YP3896G ('own vehicle") and XE4303P ("TP vehicle) at/along Tuas West Road (near Lamp post No 63F) on 28/4/2021- Policy No A300344522MKC

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Fievel

- 1. My client's vehicle was involved in an accident, fuller and better particulars are stated on the subject field.
- 2. My client's driver was injured and taken to hospital. He has been given 2 days medical leave.
- 3. A police report has been made as the accident involved personal injury. The copy is attached.
- 4. My client's vehicle has been sent to the agents, Messrs. Goldbell Engineering for the necessary repairs to be carried out.
- 5. My client's driver is unable to immediately assist in the online accident report and/or IDAC given his injuries.
- 6. Kindly instruct your surveyors to inspect the damaged vehicle and approve the repairs on the assurance that our client's driver will complete the accident report as soon as he is able to.

Best wishes

Mr. Srinivasan- Please provide the following details;

- (a) Name and full contact details (email, mobile and DID number) of the person in charge of the accident repairs at Goldbell
- (b) Location where the vehicle may be inspected
- (c) Confirmation that vehicle keys are with Goldbell.



From: Srinivasan [mailto:srinivasan@bhavna.com.sq]

Sent: Friday, 29 April 2022 10:04 AM

To: 'Ashok Sharma'; sunaina@mutual.com.sq

Cc: Jack; Heeraj; Vijay

Subject: FW: yp3896g - police report/ case card / photos

Adding Mr. Ashok

Regards

A.Srinivasan Chief Financial Officer



Bhavna Pte Ltd

5 Pereira Road, # 04-03 Asia Wide Industrial Building, Singapore 368025 Tel: +65 6280 0110 | Fax: +65 6280 0861 | Mobile: +65 96404581 | www.bhavna.com.sg |

From: Srinivasan

Sent: Friday, 29 April 2022 9:49 am

To: sunaina@mutual.com.sg

Cc: Jack <jack@bhavna.sg>; Heeraj <heeraj@bhavna.com.sg>; Vijay <vijay@bhavna.com.sg>

Subject: FW: yp3896g - police report/ case card / photos

Dear Sunaina

As spoken, One of our vehicles met with an accident yesterday. The driver is hospitalized with a fracture in his leg. I am enclosing the pictures of the accident vehicle and the police report.

Regards

A.Srinivasan Chief Financial Officer



Bhavna Pte Ltd

5 Pereira Road, # 04-03 Asia Wide Industrial Building, Singapore 368025 Tel: +65 6280 0110 | Fax: +65 6280 0861 | Mobile: +65 96404581 | www.bhavna.com.sg |

From: Vijay < vijay@bhavna.com.sg> Sent: Friday, 29 April 2022 9:16 am

To: Srinivasan < srinivasan@bhavna.com.sg>

Cc: Jack < jack@bhavna.sg >; Sankar < sankar@bhavna.com.sg > Subject: FW: yp3896g - police report/ case card / photos

From: Vijay

Sent: Friday, 29 April 2022 9:08 AM

To: Srinivasan <srinivasan@bhavna.com.sg>

Cc: Jack <jack@bhavna.sg>; Sankar <sankar@bhavna.com.sg>

Subject: yp3869g - police report/ case card / photos

Dear Sri,

Please find the attachments.

- 1. Police report
- 2. Case card
- 3. Accident photos

Thanks Best Regards

Vijay Warehouse Supervisor



Bhavna Pte Ltd

71 Tuas South Ave 1 Singapore 637782

Tel: +65 6280 0110 Ext: 404 Mobile: +65 **8127 5300** <u>vijay@bhavna.com.sg</u>

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