

Our Ref: CC0422/SHC7672D/CK(st)  
Date: 03.08.2022



CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506049W

Dear Sir/Madam

**ACCIDENT ON 27.04.2022 INVOLVING SHC7672D & SGU2641T ALONG NICOLL HIGHWAY**

**Workshops**

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC7672D, which was involved in the captioned accident with your insured vehicle No SGU2641T.

**Braddell**  
205 Braddell Road  
Singapore 579701

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**Taxi Owner's Claim :**

|                            |                     |     |          |
|----------------------------|---------------------|-----|----------|
| 1. Cost of Repairs         |                     | S\$ | 1,330.65 |
| 2. Loss of Rental          | 4 days x S\$ 125.19 | S\$ | 500.76   |
| 3. Survey Report Fee       |                     | S\$ | 0.00     |
| 4. LTA Search Fee          |                     | S\$ | 0.00     |
| 5. GIA / Police Report Fee |                     | S\$ | 2.00     |
| 6. Others                  |                     | S\$ | 0.00     |

**Hirer's Claim :**

|                   |                    |     |        |
|-------------------|--------------------|-----|--------|
| 1. Loss of Income | 4 days x S\$ 80.00 | S\$ | 320.00 |
| 2. Others         |                    | S\$ | 0.00   |

[E&OE]      **Total Claims**      **S\$      2,153.41**

A copy each of the following supporting documents marked [X] is enclosed:

|  |   |
|--|---|
| [X] Original Repair Bill   | [X] Letter of Authority from Owner/Hirer/Operator |
| [X] GIA/Police Report(s)   | [X] Rental Rate Letter                            |
| [X] LTA/GIA Search Slip(s)   | [X] Downtime/Mileage Record                       |
| [ ] Survey Report / Bill   | [ ] Witness Statement / Accident Scene Photo(s)   |
| [ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance |   |
| [ ] Tow Chit / PIR / Hirer's IRAS / Others :                           |   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC7672D , SGU2641T  
NICOLL HIGHWAY****ON 27-Apr-22 08:45**

I / We

**ROLAND TAN (ROLAND...** (Hirer) NRIC No.: **SXXXX400B**

and/or

(Relief) NRIC No.: **SXXXX400B**

Taxi Number

**SHC7672D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**27-Apr-2022**

Name of Hirer

**ROLAND TAN (ROLAND CHEN)**

Hirer NRIC

**SXXXX400B**

Signature :



Address

**45 CIRCUIT ROAD #02-637  
370045**

Contact No.

**82118330**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00173742100 Claim No : SNM22D203221/C02/SGU2641T/LEWLC

Claimant : CITYCAB PTE LTD

Amount : **S\$1,945.82**  
SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED FORTY FIVE AND  
CENTS EIGHTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC7672D

Insured Vehicle No. : SGU2641T

Date of Loss : 27/04/2022

Place of Accident : NICOLL HIGHWAY TO CITY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHEW CHIEN WAY

Driver Name : LIN WEIXIONG, JEREMY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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|   |            |                 |
|---|------------|-----------------|
| (1) General Damages   | S\$        |                 |
| (2) Cost of Repair/ <del>Excess</del>   | S\$        | 1,330.65        |
| (3) Loss of <del>Use</del> /Rental/Earning  | S\$        | 613.17          |
| (4) <del>GIA/Police Reports/</del><br><del>Investigation Results</del> /Search Fees | S\$        | 2.00            |
| (5) Medical Reports/Expenses  | S\$        |                 |
| (6) Survey Fees/P.T. Fees/Towing  | S\$        |                 |
| (7) Cost including Disbursement   | S\$        |                 |
|   | =====      |                 |
| TOTAL . . . . .   | <b>S\$</b> | <b>1,945.82</b> |
|   | =====      |                 |

---

Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature :  \_\_\_\_\_

Date : 1.2.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7672D

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2019

CHASSIS CODE  
KMHC851CVLU180942

INV. NO/DATE  
91932987 27.07.2022

JOB NO.  
305514145

ODOMETER READING

DATE/TIME IN  
27.04.2022 12:55

Description : 3P 27.04.2022

| S/No                    | Part No.        |                             | Qty | Unit Price | %Disc | Net    |
|-------------------------|-----------------|-----------------------------|-----|------------|-------|--------|
| <b>PART REQUISITION</b> |                 |                             |     |            |       |        |
| 0001                    | 04-01-0104-2533 | MOULDING ASSY-RR BUMPER CTR | 1   | 451.25     | 20.00 | 361.00 |
| 0002                    | 04-01-0101-0111 | BUMPER COVER CLIP REAR      | 10  | 2.20       | 20.00 | 17.60  |
| 0003                    | 09-01-9999-0068 | REVERSE SENSOR ASSY*        | 1   | 180.00     | 0.00  | 180.00 |
| 0004                    | 28-01-0104-2029 | VEHICLE NUMBER PLATE REAR   | 1   | 55.00      | 0.00  | 55.00  |
| SUB-TOTAL               |                 |                             | :   |            |       | 613.60 |

**JOB NATURE**

|      |       |                              |  |        |  |        |
|------|-------|------------------------------|--|--------|--|--------|
| 0001 | PB    | PANEL BEATING SHC7672D TP    |  | 350.00 |  | 350.00 |
| 0002 | SP    | SPRAYPAINT CHARGE            |  | 250.00 |  | 250.00 |
| 0003 | 20-05 | REMOVE/REFIX REVERSE SENSOR- |  | 30.00  |  | 30.00  |

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY WITHIN 2 DAYS FROM SUCH DELIVERY IN NOTICE WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT   | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012     | 91932987    | 1,330.65 |              |

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC7672D

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
30.10.2019

CHASSIS CODE  
KMHC851CVLU180942

INV. NO/DATE  
91932987 27.07.2022

JOB NO.  
305514145

ODOMETER READING

DATE/TIME IN  
27.04.2022 12:55

| S/No        | Part No. | Qty | Unit Price | %Disc | Net    |
|-------------|----------|-----|------------|-------|--------|
| SUB-TOTAL : |          |     |            |       | 630.00 |

|                   |          |
|-------------------|----------|
| Items total       | 1,243.60 |
| Add GST @ 7.000 % | 87.05    |
| Invoice amount    | 1,330.65 |

Issued by : KATHERINETAN 27.07.2022 14:40:19  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

WE HEREBY DISCLAIM ALL WARRANTIES & CONDITIONS AGAINST THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT BY THE COMPANY'S USE.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE BY WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT ANYWAY.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

| ACCOUNT No. | INVOICE No. | AMOUNT   | BANK/CHQ No. |
|-------------|-------------|----------|--------------|
| 8010012     | 91932987    | 1,330.65 |              |

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22040434



Date: 26 July 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    27/04/2022    @   08:45 hrs  
ALONG                            NICOLL HIGHWAY  
INVOLVING                    SGU2641T

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7672D** (the "Taxi"). The Taxi was hired to **ROLAND TAN (ROLAND CHEN) IC NO SXXXX400B** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



[illegible]

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SGU2641T

Date of Accident

27/04/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **25/08/2021 - 30/04/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **27/04/2022 14:46**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 25 August 2022 11:11  
**To:** chien.way@gmail.com  
**Subject:** ACCIDENT INVOLVING SGU 2641T AND SHC 7672D ON 27/04/2022

**Our Ref: CC3/CTI22004051/Tea3**

25 August 2022

**CHEW CHIEN WAY**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGU 2641T AND SHC 7672D ON 27/04/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng  
Case Handler  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

---

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 3 October 2022 5:15 PM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: NON REPORTING !  
SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 \*\*\* LKK REF: CC3/CTI22004051/Tea3

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Hi Asher

Pls proceed mandate up to S\$1,945.82.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Wednesday, 28 September 2022 3:02 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** [MANDATE REQUEST] RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 \*\*\* LKK REF: CC3/CTI22004051/Tea3

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,853.49(all-in)**.

The summary is as follows: -

|                                      | Amount Claimed | Amount Revised                 |
|--------------------------------------|----------------|--------------------------------|
| 1. Cost of Repairs (with GST)        | \$ 3,570.20    | \$ 1,330.65                    |
| 2. Loss of Rental (4days x \$125.19) | \$ 500.76      | \$ 438.17 (3.5days x \$125.19) |
| 3. Loss of Income (4days x \$80)     | \$ 320.00      | \$ 175.00 (3.5days x \$50)     |
| 4. LTA Search Fee                    | \$ 2.00        | \$ 2.00                        |
| Total                                | \$ 4,392.96    | <b>\$ 1,945.82</b>             |

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28.09.22 is only for mandate purpose.

**For your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Wednesday, 28 September 2022 12:37

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 \*\*\* LKK REF: CC3/CTI22004051/Tea3

**[Strictly Confidential]**

Hi Mei Kwan / Asher,

Pls advise the status of this.

Thank you.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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---

**From:** Jenny Lew  
**Sent:** Monday, 30 May 2022 12:48 pm  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; [admin@alfacredit.com.sg](mailto:admin@alfacredit.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 \*\*\* LKK REF: CC3/CTI22004051/Tea3  
**Importance:** High

Hi Mei Kwan

Pls refer to attached.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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