

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 30 May, 2022 12:49 PM
To: Mei Kwan (LKKAuto); admin@alfacredit.com.sg
Cc: Claims Dept of CTI; Admin A; Asher Sng (LKKAuto)
Subject: RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 *** LKK REF: CC3/CTI22004051/Tea3

Categories: HMK

[Strictly Confidential]

Password: CTP123

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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Importance: High

Hi Mei Kwan

Pls refer to attached.

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From: Jenny Lew

Sent: Thursday, 26 May 2022 8:46 am

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; admin@alfacredit.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 *** LKK REF: CC3/CTI22004051/Tea3

Hi Mei Kwan,

Insured yet to lodge report.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 May 2022 9:52 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; admin@alfacredit.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022 *** LKK REF: CC3/CTI22004051/Tea3

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Wednesday, May 11, 2022 10:15 AM

To: admin@alfacredit.com.sg; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: NON REPORTING ! SNM22D203221/C02/SGU2641T/LEWLC / Accident Involving SGU2641T and SHC7672D on 27/04/2022

Importance: High

[Confidential]

POLICY: DMPCSNW00173742100

INSURED: CHEW CHIEN WAY(ZHOU QIAN WEI)

VEHICLE NO: SGU2641T

THIRD PARTY VEHICLE: SHC7672D

DOA: 27/04/2022

LOCATION: BRAS BASAH ROAD

M/S ALFA CREDIT PTE LTD

Dear Sirs/Madam,

We are in receipt of a third party property claim notification against Insured's motor insurance policy arising from the accident above.

Please assist to **notify your client's driver to file Accident Report AND/OR police report IMMEDIATELY** at our authorized workshop to enable us to deal with the said claim on their behalf.

Kindly click here for the reporting location – <https://www.sg.cntaiping.com/en/our-support/workshop.html>

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 10 May 2022 4:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU2641T (OI : CTI - TBA) and SHC7672D (TP : LKK REF - CC3/CTI22004051/Tea3) on 27/04/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 7672D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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