

Our Ref: CT0422/SH 8932R/CK(st)
Date: 27.05.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 28.04.2022 INVOLVING SH 8932R & CB 6452T ALONG BLK 205 TOA PAYOH NORTH

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8932R, which was involved in the captioned accident with your insured vehicle No CB 6452T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,444.50
2. Loss of Rental	2 days x S\$ 125.40	S\$	250.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 1,857.30**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SH8932R , CB6452T
ALONG BLK 205 TOA PAYOH NORTH****ON 28-Apr-22 08:15**I / We **HAN KWANG JUAN** (Hirer) NRIC No.: **SXXXX723G**and/or (Relief) NRIC No.: **SXXXX723G**Taxi Number **SH8932R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **28-Apr-2022**Name of Hirer **HAN KWANG JUAN**Hirer NRIC **SXXXX723G**

Signature :

Address **144 LORONG 2 TOA PAYOH #04-208
310144**Contact No. **80137959**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00014052100 Claim No : SNM22D202896/C02/CB6452T/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,700.00
SINGAPORE DOLLARS ONE THOUSAND SEVEN HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8932R
Insured Vehicle No. : CB 6452T

Date of Loss : 28/04/2022
Place of Accident : 205 TOA PAYOH N

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN POH LENG
Driver Name : TAN POH LENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,700.00
	=====
TOTAL	S\$ 1,700.00
	=====

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 29.8.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungai Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SH 8932R

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
28.09.2017

CHASSIS CODE
JTDKB3FU303564383

NO/DATE
91676226 20.05.2022

JOB NO.
305514174

ODOMETER READING

JOB TYPE

Description : 3P 28.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,350.00
Add GST @ 7.000 %	94.50
Total Invoice amount	1,444.50

Issued by : KATHERINETAN 20.05.2022 15:43:29
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WE HEREBY WARRANT ALL REPAIRS AND WORKS DONE BY US TO BE FREE FROM DEFECTS AND ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO ANYTHING IN THE VEHICLE OR TO THE DRIVER AND PASSENGERS THEREIN.

ALL CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 14 DAYS FROM SUCH DELIVERY OR RECEPTION SIGNIFY TO THE COMPANY IN WRITING ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

A PENALTY OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE 15TH DAY OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE DATE.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE CLAIMANT DOES NOT NOTIFY THE COMPANY, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040449

Date: 20 May 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/04/2022 @ 08:15 hrs
ALONG BLK 205 TOA PAYOH NORTH
INVOLVING CB6452T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8932R** (the "Taxi"). The Taxi was hired to **HAN KWANG JUAN IC NO SXXXX723G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SH 8932R

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		49	18	4	4		FROM	TO		
23/4/22	HANIG	49	18	4	4	265	2200	0938		
24/4/22	HANIG	49	20	0	2	158	1030	1920		
25/4/22	HANIG	49	21	9	1	109	0002	1100		
25/4/22	HANIG	49	23	8	7	196	2343	1030		
26/4/22	HANIG	49	25	8	6	199	2300	11055		
27/4/22	HANIG	49	28	2	0	234	2200	0900		
28/4										
28/4	Accident					In	1005	✓		
29/4	Repair					Out	✓	1515		

Dr

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

CB6452T

Date of Accident

28/04/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **23/10/2021 - 22/10/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **28/04/2022 11:27****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SH 8932 R

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 30 May 2022 11:32
To: plbussservices@gmail.com
Subject: ACCIDENT INVOLVING CB 6452T AND SH 8932R ON 28/04/2022

Our Ref: CC3/CTI22004049/Tea3

30 May 2022

TAN POH LENG

Dear Sir/Madam,

ACCIDENT INVOLVING CB 6452T AND SH 8932R ON 28/04/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 26 August 2022 12:33
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D202896/C02/CB6452T/TANKL / FW: Direct Settlement - Accident Involving CB6452T (OI : CTI - SNM22D202896/C02/TANKL) and SH8932R (TP : LKK REF - CC3/CTI22004049/Tea3) on 28/04/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Cecilia,

We refer to your email below.

Please proceed to offer up to \$1,709.60(all-in).

Please keep us posted for us to act accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 5 July 2022 2:00 pm
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D202896/C02/CB6452T/TANKL / FW: Direct Settlement - Accident Involving CB6452T (OI : CTI - TBA) and SH8932R (TP : LKK REF - CC3/CTI22004049/Tea3) on 28/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM22D202896/C02/CB6452T/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured open door and hit third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,709.60 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 2,156.75	\$ 1,444.50
2. Loss of Rental (2days x \$125.40)	\$ 250.80	\$ 188.10 (1.5days x \$125.40)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 75.00 (1.5days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,569.55	\$ 1,709.60

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 29 April 2022 14:33

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: O/R: SNM22D202896/C02/CB6452T/TANKL / FW: Direct Settlement - Accident Involving CB6452T (OI : CTI - TBA) and SH8932R (TP : LKK REF - CC3/CTI22004049/Tea3) on 28/04/2022

Dear Sir,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D202896/C02/CB6452T/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 29 April 2022 2:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving CB6452T (OI : CTI - TBA) and SH8932R (TP : LKK REF - CC3/CTI22004049/Tea3) on 28/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8932R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.