

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 May 2022 9:48 AM
To: Jenny Lew
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022
Attachments: SGZ1805T Video.mp4; WhatsApp Image 2022-04-29 at 11.12.12 AM (1).jpeg; WhatsApp Image 2022-04-29 at 11.12.12 AM.jpeg; WhatsApp Image 2022-04-29 at 11.12.13 AM (1).jpeg; WhatsApp Image 2022-04-29 at 11.12.13 AM (2).jpeg; WhatsApp Image 2022-04-29 at 11.12.13 AM.jpeg

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Video & Scene Photos from Third Party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 9 May 2022 9:47 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.
- Video & Scene Photos from Third Party(will send in another email due to file size limit).

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 5 May 2022 12:40 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

Hi Mei Kwan,

Pls refer to attached.

Password is insured carplate number.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 4 May 2022 10:01 am

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202952/C02/SMH9757U/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 29 April 2022 11:18 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGZ 1805T at M/s Fastech Auto Pte Ltd - Kaki Bukit on 29/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.