

## Mei Kwan (LKKAuto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, May 5, 2022 12:40 PM  
**To:** Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022  
**Attachments:** SMH9757U.zip

Hi Mei Kwan,

Pls refer to attached.

Password is insured carplate number.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, 4 May 2022 10:01 am  
**To:** 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Subject:** O/R: SNM22D202952/C02/SMH9757U/LEWLC / FW: Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D202952/C02/SMH9757U/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 29 April 2022 11:18 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SMH9757U (OI : CTI - TBA) AND SGZ1805T (TP : LKK REF - CC6/CTI22004035/Upa3) on 28/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGZ 1805T at M/s Fastech Auto Pte Ltd - Kaki Bukit on 29/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***