

## Huey Yon (LKKAUTO)

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**From:** Rasul (LKKAUTO)  
**Sent:** Tuesday, 9 May 2023 9:48 AM  
**To:** SUR; CS A Team  
**Subject:** FW: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

**Importance:** High

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**From:** Raymond Ting <raymond.ting@scauto.com.sg>  
**Sent:** Tuesday, 9 May 2023 9:47:36 am (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Rasul (LKKAUTO) <Rasul@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Dear Rasul,

Content noted.

We close this case lump sum repair at \$2,800 (before GST).

Thank you

Regards:

**Raymond Ting**  
Claim Executive  
D +65 6571 9958  
E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

**SC AUTO INDUSTRIES (S) PTE LTD**  
51 Senoko Road Singapore 758133  
T 6758 2222 F 6257 6931

[scauto.com.sg](http://scauto.com.sg)

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**From:** Rasul (LKKAUTO) <Rasul@lkkauto.com>  
**Sent:** Tuesday, 9 May 2023 9:31 am  
**To:** Raymond Ting <raymond.ting@scauto.com.sg>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Subject:** Re: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Hi Raymond,

As spoken,

We will be advising our principal a cost of repair L/S \$2,800.00 /- with 04 days of repair before GST, subject to their approval.

Kindly acknowledge

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Saturday, 6 May 2023 12:26 pm

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

1st Reminder

Dear LKK,

Kindly finalize this case.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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---

**From:** Raymond Ting

**Sent:** Monday, 3 April 2023 11:28 am

**To:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

**Importance:** High

Dear LKK,

Any update?

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Rajes (LKK Auto) <[rajes@lkkauto.com](mailto:rajes@lkkauto.com)>

**Sent:** Tuesday, 21 February 2023 2:07 pm

**To:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>; Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>; Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Dear Raymond,  
Thank you for the email.

Dear Huey Yon,  
Kindly assist CS/CTI22004033/Rny3.

Best Regards,

**Rajes** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Raymond Ting <[raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)>

**Sent:** Tuesday, February 21, 2023 1:36 PM

**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

**Importance:** High

Dear Rasul,

Kindly finalize this case.

Thank you

Regards:

**Raymond Ting**  
Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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---

**From:** Raymond Ting

**Sent:** Thursday, 3 November 2022 5:26 pm

**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Dear Rasul,

Kindly refer to the final bill and photo after repair.

Please confirm your acceptance.

Thank you

Regards:

**Raymond Ting**

Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Raymond Ting  
**Sent:** Wednesday, 12 October 2022 9:40 am  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Dear Rasul,

FYI.

Thank you

Regards:

**Raymond Ting**  
Claim Executive  
D +65 6571 9958  
E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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---

**From:** Raymond Ting  
**Sent:** Monday, 10 October 2022 3:01 pm  
**To:** Rasul (LKKAuto) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022  
**Importance:** High

Dear Rasul/Yien,

As spoken, kindly refer to the damage photo and photo before spray.

Thank you

Regards:

**Raymond Ting**  
Claim Executive

D +65 6571 9958

E [raymond.ting@scauto.com.sg](mailto:raymond.ting@scauto.com.sg)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Friday, 29 April 2022 11:34 am

**To:** Hamimah Jamaludin <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>

**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

[Strictly Confidential]

**WITHOUT PREJUDICE**

Dear Hamimah,

Based on the available information, liability is in your client's favor.

Subject to policy terms & conditions and damages consistency, please let us have your documents once repair cost and days are finalised with our surveyor for our further consideration.

Thank you.

**NOTICE :**

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Jacqueline Tan  
**Sent:** Friday, 29 April 2022 10:47 am  
**To:** 'Hamimah Jamaludin' <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>  
**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

**WITHOUT PREJUDICE**

Dear Hamimah,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh to conduct the PRS.

Thank you.

**NOTICE :**

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

---

**From:** Hamimah Jamaludin <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>  
**Sent:** Friday, 29 April 2022 10:45 am  
**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>  
**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

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**WITHOUT PREJUDICE**

Dear Jacqueline

We acknowledged receipt of your email dated 28.04.22

We agree to appoint the following surveyor to conduct the pre-repair survey;

9. Mohd Taufikh (LKK)

Thank you



**Hamimah**

Customer Care Advisor

D +65 6571 9958

E [hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Thursday, 28 April, 2022 5:29 PM

**To:** Hamimah Jamaludin <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>; Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>

**Subject:** RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

**Without Prejudice**

**Our reference: SNM22D201927/C02/GBJ1812R/TANCHC**

**Your reference: XE3541A**

Dear Sirs,

**ACCIDENT INVOLVING GBJ1812R & XE3541A ON 21/03/2022**

We refer to your email of 28/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 28 April 2022 5:27 PM

**To:** Hamimah Jamaludin <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>; Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; 'roland.yu@scauto.com.sg' <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for XE3541A.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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Taiping SG

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**From:** Hamimah Jamaludin <[hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)>  
**Sent:** Thursday, 28 April 2022 4:27 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Lee Mei Lin <[meilin.lee@scauto.com.sg](mailto:meilin.lee@scauto.com.sg)>; Roland Yu <[roland.yu@scauto.com.sg](mailto:roland.yu@scauto.com.sg)>  
**Subject:** Accident Involving XE3541A & GBJ1812R on 21.03.2022

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**WITHOUT PREJUDICE**

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attached our report, photos and estimate bill for your perusal

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

**Hamimah**  
Customer Care Advisor  
D +65 6571 9958  
E [hamimah.j@scauto.com.sg](mailto:hamimah.j@scauto.com.sg)

## SC AUTO INDUSTRIES (S) PTE LTD

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