

Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 29 April 2022 10:47 AM
To: Hamimah Jamaludin; SUR; assignments
Cc: Lee Mei Lin; Roland Yu
Subject: RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022
Attachments: SS1P223M0001_22-03-2022_135018.pdf; Estimate Bill.pdf; 20220321_153454.jpg; 20220321_153510.jpg

[Strictly Confidential]

WITHOUT PREJUDICE

Dear Hamimah,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Taufikh to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>

Sent: Friday, 29 April 2022 10:45 am

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Roland Yu <roland.yu@scauto.com.sg>

Subject: RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

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Dear Jacqueline

We acknowledged receipt of your email dated 28.04.22

We agree to appoint the following surveyor to conduct the pre-repair survey;

9. Mohd Taufikh (LKK)

Thank you

Hamimah

Customer Care Advisor

D +65 6571 9958

E hamimah.j@scauto.com.sg

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 28 April, 2022 5:29 PM

To: Hamimah Jamaludin <hamimah.j@scauto.com.sg>; Lee Mei Lin <meilin.lee@scauto.com.sg>; Roland Yu <roland.yu@scauto.com.sg>

Subject: RE: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Without Prejudice

Our reference: SNM22D201927/C02/GBJ1812R/TANCHC

Your reference: XE3541A

Dear Sirs,

ACCIDENT INVOLVING GBJ1812R & XE3541A ON 21/03/2022

We refer to your email of 28/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 5:27 PM

To: Hamimah Jamaludin <hamimah.j@scauto.com.sg>; Lee Mei Lin <meilin.lee@scauto.com.sg>;

'roland.yu@scauto.com.sg' <roland.yu@scauto.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM22D201927/C02/GBJ1812R/TANCHC / FW: Accident Involving XE3541A & GBJ1812R on 21.03.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for XE3541A.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

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From: Hamimah Jamaludin <hamimah.j@scauto.com.sg>
Sent: Thursday, 28 April 2022 4:27 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Roland Yu <roland.yu@scauto.com.sg>
Subject: Accident Involving XE3541A & GBJ1812R on 21.03.2022

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Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Please advise us if your end is keen in direct settlement for this case and whether we have a clearance in liability.

Attached our report, photos and estimate bill for your perusal

Meanwhile, please let us have your appointed surveyor list to arrange for the survey.

Thank you

Hamimah

Customer Care Advisor

D +65 6571 9958

E hamimah.j@scauto.com.sg

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