Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 5:32 PM

To: Angela Tan; Leong Chee Kwong; Lim Jia Haw; assignments; SUR

Subject: RE: SNM22D202878/C02/SLF3042K/TANCHC / FW: THIRD PARTY CLAIM SMN9406B &

SLF3042K ACCIDENT ON 28.2.2022 TO 5.3.2022 (HIT & RUN)

Attachments: Accident report new addendum.pdf

WITHOUT PREJUDICE

Dear Angela,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Thursday, 28 April 2022 5:30 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Lim Jia

Haw <iiahaw.lim@munichautocare.com.sg>

Subject: RE: SNM22D202878/C02/SLF3042K/TANCHC / FW: THIRD PARTY CLAIM SMN9406B & SLF3042K ACCIDENT

ON 28.2.2022 TO 5.3.2022 (HIT & RUN)

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Dear Jacqueline,

Our selection surveyor is LKK Kenneth Kong.

Thank you.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869



From: Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Sent: Thursday, 28 April 2022 4:12 PM

To: Angela Tan <angela.tan@munichautocare.com.sg>; Leong Chee Kwong <cheekwong.leong@munichautocare.com.sg>; Lim Jia

Haw < iiahaw.lim@munichautocare.com.sg>

Subject: RE: SNM22D202878/C02/SLF3042K/TANCHC / FW: THIRD PARTY CLAIM SMN9406B & SLF3042K ACCIDENT

ON 28.2.2022 TO 5.3.2022 (HIT & RUN)

Without Prejudice

Our reference: SNM22D202878/C02/SLF3042K/TANCHC

Your reference: SMN9406B

Dear Sirs,

ACCIDENT INVOLVING SLF3042K & SMN9406B ON 05/03/2022

We refer to your email of 28/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please coordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 4:06 PM

To: 'angela.tan@munichautocare.com.sg' < angela.tan@munichautocare.com.sg; 'cheekwong.leong@munichautocare.com.sg' < jiahaw.lim@munichautocare.com.sg; 'jiahaw.lim@munichautocare.com.sg>; 'Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202878/C02/SLF3042K/TANCHC / FW: THIRD PARTY CLAIM SMN9406B & SLF3042K ACCIDENT ON 28.2.2022 TO 5.3.2022 (HIT & RUN)

Without Prejudice

Dear Jacqueline,

^{**} Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Please conduct PRS for SMN9406B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Angela Tan <angela.tan@munichautocare.com.sg>

Sent: Thursday, 28 April 2022 3:20 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Leong Chee Kwong < cheekwong.leong@munichautocare.com.sg>; Lim Jia Haw < jiahaw.lim@munichautocare.com.sg>

Subject: THIRD PARTY CLAIM SMN9406B & SLF3042K ACCIDENT ON 28.2.2022 TO 5.3.2022 (HIT & RUN)

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To: China Taiping Accident Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMN9406B & SLF3042K ALONG 211 PUNGGOL ROAD ESSO SENGKANG ON 28.02.202.

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMN9406B

Please be informed that the said vehicle can inspected at the following venue:

Munich Autocare Pte Ltd

60 Jalan Lam Huat #06-43 Singapore 737869

Mobile No: 96443110 Email: angela.tan@miunichautocare.com.sg

Contact Person: Angela Tan

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Kindly assign Officer in Charge to us.

Regards

Angela Tan

Motor Claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

