

Shiau Chan (LKKAuto)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Tuesday, 14 February 2023 10:34 AM
To: Shiau Chan (LKKAuto); assignments; SUR
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd); MTPRI
Subject: RE: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Shiau Chan,

Our ref is BUS/04/22/7022.

Thanks & Regards
Hua Yen

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 14 February 2023 10:00 am
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly ignore the previously email and provide us the claim reference..

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, February 14, 2023 9:48 AM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Hua Yen,

Kindly provide us the SGX 6206A GIA report.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, April 28, 2022 3:46 PM
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

Dear Hua Yen,

Thank you for the assignment.

Repairer arrange on 29.4.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.

Best Regards,
Yan | Admin

LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Thursday, 28 April 2022 3:16 PM
To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SGX6206A
Insured: SMB146Z
Workshop:
Please note third party’s workshop chosen Lim Teow Guan to conduct survey.

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg
From: Assessment Department <assessment@mcrautoworks.com>
Sent: Thursday, 28 April 2022 11:27 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: Re: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

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WITHOUT PREJUDICE

Dear Sirs/ Mdm,

Kindly send M/s LKK Lim Teow Guan to conduct the survey.

Thank you.

Regards,

JOEYEN

Motor Claims Department

Tel: 9059 9860

On Wed, 27 Apr 2022 at 16:21, MTPRI <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB146Z as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

- 1. M/s LKK Bryan Ang Tani
- 2. M/s LKK Adrian Ling Wai Ping
- 3. M/s LKK Kenneth Kong Seng Cheong
- 4. M/s LKK Marcus Chua Kang Seng
- 5. M/s LKK Mohammed Rasul Bin Mohd Yunus
- 6. M/s LKK Mohamad Taufikh Bin Hamid
- 7. M/s LKK Xing Guo Qiang
- 8. M/s LKK Steve Chen Tsue Yee
- 9. M/s LKK Lim Teow Guan

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Harminder Kaur <Harminster@msfirstcapital.com.sg>
Sent: Wednesday, 27 April 2022 3:03 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Eric Woo <EricWoo@msfirstcapital.com.sg>; assessment@mcrautoworks.com
Subject: NON REPORTING SGX 6206 A & SMB146Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

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Dear Hua Yen,

PRI.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Assessment Department <assessment@mcrautoworks.com>
Sent: Wednesday, 27 April 2022 1:18 pm
To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; Claims Department <claims@mcrautoworks.com>
Subject: Accident involving SGX 6206 A & SMB 146 Z on 26/04/2022 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, to notify you of the aforesaid accident involving our client’s vehicle SGX6206A and your insured’s vehicle SMB146Z on 26/04/2022 at 2042hrs along FILTER LANE FROM JURONG WEST ST 64 TO BOON LAY WAY.

This serves as a **NOTICE** that we are claiming against SMB146Z for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client’s and your intention to conduct a pre-repair survey of our client’s vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client’s vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-54, Premier @ Kaki Bukit Singapore 415875

Contact Person: JOEYEN (9059 9860)

Contact Email: claims@mcrautoworks.com

VEH IN (Date & Time) : 27/04/2022

PRS ARRANGEMENT (Date & Time) : 28/04/2022 after 1400hrs (Vehicle In)

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JOEYEN

Motor Claims Department

Tel: 9059 9860