## Admin-D (LKKAuto)

From: Admin-D (LKKAuto)

**Sent:** Thursday, 28 April 2022 3:35 PM **To:** Billy Tan; SUR; assignments

Cc: Claims Dept of CTI

Subject: RE: SNM22D202877/C02/SNF8108Z/TANKW / RE: Yref: SNF 8108Z Oref:

KSG/5604/2022/V/ct

Dear Billy,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards, **Yan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Billy Tan <a href="mailto:silly.tan@sg.cntaiping.com">sent: Thursday, 28 April 2022 3:19 PM</a>

To: cindy.tan@kannansg.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202877/C02/SNF8108Z/TANKW / RE: Yref: SNF 8108Z Oref: KSG/5604/2022/V/ct

### [Confidential]

# Without Prejudice

### Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Kindly assist to forward a copy of your client GIA report.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> when you reply to us.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted.

Thanks and Best Regards

## **Billy Tan**

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: <a href="mailto:cindy.tan@kannansg.com.sg">cindy.tan@kannansg.com.sg</a>

Sent: Thursday, April 28, 2022 3:11 PM
To: Billy Tan < billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202877/C02/SNF8108Z/TANKW / RE: Yref: SNF 8108Z Oref: KSG/5604/2022/V/ct

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Dear Sirs / Mdm WITHOUT PREJUDICE

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: VICTOR ALEXANDER WONG (NRIC NO. SXXXX284Z)

ACCIDENT INVOLVING VEHICLES NO. <u>SLW 3725J</u> & SNF 8108Z ALONG PIE TOWARDS TUAS EXIT 36 ON 28 APRIL 2022 AT 0720 HRS

PRE-REPAIR INSPECTION NOTICE

We refer to the above matter and to your email of even date.

We are instructed to propose using Mr Adrian Ling of LKK as the single joint expert as listed in your said email.

Kindly contact Mr Lim at 9786 4483 to arrange for the pre-repair inspection soonest possible.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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\*

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\*

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

From: Billy Tan < billy.tan@sg.cntaiping.com > Sent: Thursday, 28 April 2022 2:39 pm

To: 'cindy.tan@kannansg.com.sg' < cindy.tan@kannansg.com.sg>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D202877/C02/SNF8108Z/TANKW / RE: Yref: SNF 8108Z Oref: KSG/5604/2022/V/ct

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam.

ACCIDENT INVOLVING SNF8108Z & SLW3725J on 28/04/2022

We refer to your email of 28/04/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

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Thanks and Best Regards

## **Billy Tan**

<sup>\*\*</sup> Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Thursday, April 28, 2022 2:36 PM

To: 'cindy.tan@kannansg.com.sg' < cindy.tan@kannansg.com.sg>; Billy Tan < billy.tan@sg.cntaiping.com> Subject: O/R: SNM22D202877/C02/SNF8108Z/TANKW / RE: Yref: SNF 8108Z Oref: KSG/5604/2022/V/ct

Without Prejudice Save as to cost

Dear Billy,

Please conduct PRS for SLW3725J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: cindy.tan@kannansg.com.sg <cindy.tan@kannansg.com.sg>

**Sent:** Thursday, 28 April 2022 12:43 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Subject: Yref: SNF 8108Z Oref: KSG/5604/2022/V/ct

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Dear Sirs / Mdm

#### **WITHOUT PREJUDICE**

RE: PROPERTY DAMAGE CLAIM

CLAIMANT: VICTOR ALEXANDER WONG (NRIC NO. SXXXX284Z)

ACCIDENT INVOLVING VEHICLES NO. <u>SLW 3725J</u> & SNF 8108Z ALONG PIE TOWARDS TUAS EXIT 36 ON

28 APRIL 2022 AT 0720 HRS

**PRE-REPAIR INSPECTION NOTICE** 

We act for Mr Victor Alexander Wong, the owner of motor vehicle No. SLW 3725J, which was involved in the aforesaid accident. A copy of the Singapore Accident Statement filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle at our clients' workshop. The details are as follows:-

Place: M/s Automobile Hub Enterprise \_

1 Kaki Bukit Avenue 6

#02-11 Autobay@Kaki Bukit

Singapore 417883

Contact Person: Mr Lim - 9786 4483

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Kindly revert.

Regards

Cindy Tan
On behalf of Mr Kannan

M/S KANNAN SG Advocates & solicitors 50 Chin Swee Road #08-03 Thong Chai Building Singapore 169874

TEL: (+65) 6429 0253 FAX: (+65) 6223 1660

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