

Our Ref: CT0422/SHA1013G/KS(st)
Date: 18.05.2022

INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 25.04.2022 INVOLVING SHA1013G & SNA5243L ALONG PUNGGOL EAST SLIP RD TO PUNGGOL CENTRA

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA1013G, which was involved in the captioned accident with your insured vehicle No SNA5243L.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	2,193.50
2. Loss of Rental	4 days x S\$ 125.19	S\$	500.76
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **3,021.75**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING Hyundai Ioniq SHA1013G , SNA5243L ON 25-Apr-22 22:40
ALONG PUNGGOL EAST SLIP RD TO PUNGGOL CENTRAL**I / We **KOH TIAN HENG** (Hirer) NRIC No.: **SXXXX500C**and/or (Relief) NRIC No.: **SXXXX500C**Taxi Number **SHA1013G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Apr-2022**Name of Hirer **KOH TIAN HENG**Hirer NRIC **SXXXX500C**

Signature :

Address **153 RIVERVALE CRESCENT #12-114
540153**Contact No. **96197059**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2022D0002162
Claimant Ref: SHA1013G

We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,193.50 (repair cost), S\$ 660.76 (loss of use/rental), S\$ 7.49 (search fee), vehicle no. SHA1013G that was damaged pursuant to the accident which occurred on 25/04/2022 (date) at Punggol E towards Punggol Central (location) involving vehicle no. SNA5243L (insured vehicle). This is pursuant to the inspection conducted on 27/04/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA1013G to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA1013G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,861.75 to ComfortDelGro Engineering Pte Ltd

Dated this 19 day of October, 20 22

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

KAZALI

NRIC:

Address:

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE 049711

CONTACT NO: 62238122

VEHICLE NO
SHA1013G

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
29.06.2018

CHASSIS CODE
KMHC851CVJU103305

NO/DATE
91672992 10.05.2022

JOB NO.
305513883

ODOMETER READING

JOB TYPE

Description : 3P 25.04.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		2,050.00
Add GST @ 7.000 %		143.50
Total Invoice amount		2,193.50

Issued by : CHEWBEELENG 10.05.2022 15:39:43
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WITH ST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GEAR OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY THE COMPANY'S STAFF.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1.5 PER CENT MONTHLY WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (ALL AFTER 10 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22040405



Date: 06 May 2022

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/04/2022 @ 22:40 hrs
ALONG PUNGGOL EAST SLIP RD TO PUNGGOL CENTRAL
INVOLVING SNA5243L

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1013G** (the "Taxi"). The Taxi was hired to **KOH TIAN HENG IC NO SXXXX500C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 1013G
NAME OF DRIVER

MILEAGE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		MILEAGE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		
	FROM	TO	DATE	NAME OF DRIVER		FROM	TO	DATE	NAME OF DRIVER	
7139	302	370	290	294	520	321	520	321	11.30 AM	10.40 PM
7461	370	290	294	287	520	341	520	341	9.40 AM	12.00 PM
7831	290	294	282	264	520	341	520	341	9.00 AM	
8121	294	282	264	271					0940	
8415	282	264	271	281						
8697	264	271	281	261						
8961	271	281	261	255						
9232	281	261	255	292						
9513	261	255	292							
9774	255	292								
10029	292									
10321										

LY
In
Out
1215

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	26 Apr 2022 / 10:27:46		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SNA5243L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENHKM1 - HOW KEEN MENG ROGER	Business Transaction Reference No.:	20220426102746913601
Search Date / Time:	25 Apr 2022 22:40:00		
Insurance Company:	INDIA INT'L INS PTE LTD		

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Apr 2022 11:06	Clim Veh Model Changed	(205164) HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A).	[R] Jumani Bin Masudin
2	26 Apr 2022 11:06	Clim Created	Reg No: SHA1013G. Acct Date: 2022/04/25. Claim Type: TP. Insurer: India International Insurance Pte L td (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Jumani Bin Masudin
3	26 Apr 2022 11:15	Clim Submitted	6183.40.	[R] Jumani Bin Masudin
4	27 Apr 2022 09:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvanewari
5	27 Apr 2022 09:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/09	[I] Krishnan Bhuvanewari
6	27 Apr 2022 09:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvanewari
7	27 Apr 2022 09:47	Assignment 1st Accessed		[A] NA MENG YAN
8	28 Apr 2022 16:40	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	28 Apr 2022 16:40	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
10	28 Apr 2022 16:41	Clim Dtl Modified	Insured Name: CTPL -> SKYWAY MOTOR PTE LTD. Insured ID: 199303821R -> 199904194N. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	09 Jun 2022 15:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	10 Jun 2022 17:12	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/09. Mandate Remarks: LOD uploaded for your doing the needful.	[I] Sundari Nagarajan
13	10 Jun 2022 17:12	Adj Mandate Set	Approved:0.00:LOD uploaded for your doing the needful.	[I] Sundari Nagarajan
14	05 Jul 2022 14:56	Adj Mandate Request	Cur.Req:2861.75:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,193.50 + (b)LOR(4days x \$125.19): \$500.76 + (c)LTA/GIA search fee: \$7.49 + (d)LOE(4days x \$40.00): \$160.00 = Total: \$2,861.75 Vehicle Model: HYUNDAI IONIQ - 1580cc 4 recommendation rep	[A] Chong Pui Lin
15	13 Jul 2022 09:40	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/09. Mandate Remarks: upload DE report	[I] Sundari Nagarajan
16	13 Jul 2022 09:40	Adj Mandate Set	Approved:0.00:upload DE report	[I] Sundari Nagarajan
17	03 Aug 2022 17:08	Adj Mandate Request	Cur.Req:2861.75:PODS Liability: 100% Quantum: (a)CORw/GST: \$2,193.50 + (b)LOR(4days x \$125.19): \$500.76 + (c)LTA/GIA search fee: \$7.49 + (d)LOE(4days x \$40.00): \$160.00 = Total: \$2,861.75 Vehicle Model: HYUNDAI IONIQ - 1580cc 4 recommendation r	[A] Chong Pui Lin
18	05 Aug 2022 09:51	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/09. Mandate Remarks: Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan
19	05 Aug 2022 09:51	Adj Mandate Set	Approved:2861.75:Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan
20	28 Sep 2022 15:47	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/09. Mandate Remarks: kindly send DV to CDGE , chasing us .	[I] Priya
21	28 Sep 2022 15:47	Adj Mandate Set	Approved:0.00:kindly send DV to CDGE , chasing us .	[I] Priya
22	18 Oct 2022 17:03	Adj Mandate Request	Cur.Req:2861.75:Pls approved mandate at \$2,861.75. Thanks.	[A] CHEW HSIAO TONG
23	19 Oct 2022 09:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2022/05/09. Mandate Remarks: Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan
24	19 Oct 2022 09:38	Adj Mandate Set	Approved:2861.75:Request WS to raise Cost of repairs invoice in III's favour	[I] Sundari Nagarajan

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2786528	26 Apr 2022 11:06:33	OD/TP Case (Repairer)	Motor	ComfortDelgro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SHA1013G		xx.xx
2786952	27 Apr 2022 09:45:55	TP Case (Insurer)	Motor	ComfortDelgro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHA1013G		xx.xx
2802701	09 Jun 2022 15:33:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA1013G	SNA5243L	11.00