

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 5 May 2022 7:27 AM
To: hamzah_saad@tanchong.com; SUR
Subject: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.
Attachments: SATISFACTION VOUCHER.pdf; O/R: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.

Dear Hamzah,

As instructed by our client , please proceed to repair the **insured vehicle SMF 7919T (Excess \$500.00)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 28 April 2022 3:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; hamzah_saad@tanchong.com; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.

Hi Hamzah

We will assign LKK to conduct survey

Own damage excess : \$500.00

Please submit the following when complete:

1. Completed China Taiping satisfaction voucher (Please feel in all the blanks).
2. Supplier bill (if possible)
3. Final invoice.
4. After repair photographs.

Hi LKK

Please conduct OD survey

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, April 28, 2022 2:26 PM
To: [hamzah saad@tanchong.com](mailto:hamzah_saad@tanchong.com); Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.

Dear Sir,

Kindly note case handler is Pauline Tham.

Dear Pauline,

Fya. Od claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Thursday, 28 April 2022 11:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMF7919T - survey arrangement request.

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Dear Motor Claim Team,

Kindly arrange for survey and pls let me know the date and timing.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

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Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

