

Veron Chen (LKKAUTO)

From: Hamzah <hamzah_saad@tanchong.com>
Sent: Friday, 8 July 2022 5:11 PM
To: Pauline Tham; Claims Dept of CTI
Cc: Admin-D (LKKAUTO); SUR; assignments; Mavis Chng / Autolution; Elmer Alfonso
Subject: Re: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.
Attachments: SMF7919T REPAIR BILL 250422.pdf; smf7919t-DV chinaiping 250422.pdf; DSC08318.jpg; DSC08319.jpg; DSC08320.jpg; DSC08321.jpg; DSC08324.jpg

Dear Pauline,

Repair invoice, photographs after repair and DV in the attachment.

Looking forward for settlement.

We are assisting your policyholder to claim uninsured loss against TP Insurance.

Kindly sent me **surveyor report and photographs**.

Regards.

Hamzah Sa'ad
Service Supervisor
Autolution Industrial Pte Ltd
19 Ubi Road 4
Singapore 408623
DID: +65 67038690 FAX: +65 68467483
Hp: +65 96450079
Email: hamzah_saad@tanchong.com
Website: www.nissan.com.sg

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, April 28, 2022 3:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hamzah <hamzah_saad@tanchong.com>; sur@lkkauto.com <sur@lkkauto.com>; Nivitha (LKK Auto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.

Hi Hamzah

We will assign LKK to conduct survey

Own damage excess : \$500.00

Please submit the following when complete:

1. Completed China Taiping satisfaction voucher (Please feel in all the blanks).

2. Supplier bill (if possible)
3. Final invoice.
4. After repair photographs.

Hi LKK

Please conduct OD survey

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, April 28, 2022 2:26 PM
To: hamzah_saad@tanchong.com; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202834/C01/SMF7919T/THAMYL / FW: SMF7919T - survey arrangement request.

Dear Sir,

Kindly note case handler is Pauline Tham.

Dear Pauline,

Fya. Od claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Thursday, 28 April 2022 11:46 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMF7919T - survey arrangement request.

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Dear Motor Claim Team,

Kindly arrange for survey and pls let me know the date and timing.

Regards.

Hamzah Sa'ad
Service Supervisor
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Singapore 408623
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