

## **Admin-D (LKKAuto)**

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Thursday, 28 April 2022 2:19 PM  
**To:** claims@garage13.com.sg; sales@garage13.com.sg; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202876/C02/XE1256L/TANKW/ FW: NOA - ACCIDENT INVOLVING YQ 374K & XE 1256L ALONG WEST COAST ROAD OUTSIDE BLK 31 ON 27.04.2022 AT 1005HRS

[Confidential]

### **WITHOUT PREJUDICE**

Dear Merina,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS Pte Ltd to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Kindly forward us a copy of your client GIA report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** claims@garage13.com.sg <claims@garage13.com.sg>  
**Sent:** Thursday, April 28, 2022 2:17 PM  
**To:** Billy Tan <billy.tan@sg.cntaiping.com>; sales@garage13.com.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D202876/C02/XE1256L/TANKW/ FW: NOA - ACCIDENT INVOLVING YQ 374K & XE 1256L ALONG WEST COAST ROAD OUTSIDE BLK 31 ON 27.04.2022 AT 1005HRS

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**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

<b>Gilbert Leow</b>	<b>Impact Analysis Consultant</b>
<b>Andy Ho</b>	<b>Impact Analysis Consultant</b>
<b>Shandy Loh</b>	<b>Impact Analysis Consultant</b>
<b>Michael Yap</b>	<b>Mccoy Pte Ltd</b>
<b>Seth Yeh</b>	<b>Delta-V Consultant</b>
<b>James Ong</b>	<b>Delta-V Consultant</b>
<b>Nick Ng</b>	<b>Delta-V Consultant</b>
<b>Loo Yee Khang</b>	<b>Cozon Engineers</b>
<b>Alex Teo</b>	<b>Cozon Engineers</b>
<b>Denise Yap</b>	<b>Pal's Appraiser Pte Ltd</b>

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

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**From:** Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Sent:** Thursday, 28 April 2022 2:16 pm

**To:** 'claims@garage13.com.sg' <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>; 'sales@garage13.com.sg' <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM22D202876/C02/XE1256L/TANKW/ FW: NOA - ACCIDENT INVOLVING YQ 374K & XE 1256L ALONG WEST COAST ROAD OUTSIDE BLK 31 ON 27.04.2022 AT 1005HRS

[Confidential]

Without Prejudice

Dear Sirs / Madam,

**ACCIDENT INVOLVING XE1256L & YQ374K on 27/04/2022**

We refer to your email of 28/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks and Best Regards

**Billy Tan**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, April 28, 2022 2:08 PM

**To:** 'claims@garage13.com.sg' <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>; 'sales@garage13.com.sg' <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Billy Tan

<[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202876/C02/XE1256L/TANKW/ FW: NOA - ACCIDENT INVOLVING YQ 374K & XE 1256L ALONG WEST COAST ROAD OUTSIDE BLK 31 ON 27.04.2022 AT 1005HRS

Without Prejudice

Dear Billy,

Please conduct PRS for YQ374K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg) <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Thursday, 28 April 2022 12:22 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** [sales@garage13.com.sg](mailto:sales@garage13.com.sg)

**Subject:** NOA - ACCIDENT INVOLVING YQ 374K & XE 1256L ALONG WEST COAST ROAD OUTSIDE BLK 31 ON 27.04.2022 AT 1005HRS

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**WITHOUT PREJUDICE**

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

**Garage 13 Pte Ltd**

*T : +65 9091 0013*

*A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875*