

Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Thursday, 28 April 2022 11:37 AM
To: raymond@bhh.com.sg; assignments; SUR
Subject: RE: SNM22D202872/C02/GBH678D/TANCHC / FW: Accident Involving FBN1601L & GBH678D on 14/04/2022
Attachments: 11922_Claim File.pdf

[Strictly Confidential]

WITHOUT PREJUDICE

Dear Raymond,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Thursday, 28 April 2022 11:29 AM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D202872/C02/GBH678D/TANCHC / FW: Accident Involving FBN1601L & GBH678D on 14/04/2022

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Dear Jacqueline,

Please assign Mr. Marcus of LKK for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 11:10 AM

To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>

Subject: RE: SNM22D202872/C02/GBH678D/TANCHC / FW: Accident Involving FBN1601L & GBH678D on 14/04/2022

Without Prejudice

Our reference: SNM22D202872/C02/GBH678D/TANCHC

Your reference: FBN1601L

Dear Sirs,

ACCIDENT INVOLVING GBH678D & FBN1601L ON 14/04/2022

We refer to your email of 27/04/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 11:06 AM

To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D202872/C02/GBH678D/TANCHC / FW: Accident Involving FBN1601L & GBH678D on 14/04/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for FBN1601L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Wednesday, 27 April 2022 3:50 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident Involving FBN1601L & GBH678D on 14/04/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We attached the third party claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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