Meng Yan

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Thursday, 28 April 2022 2:22 PM

To: Mui Hong @ Ah Lim Motor; Zila @ Ah Lim Motor Company; assignments@lkkauto.com;

sur@lkkauto.com

Subject: RE: SNM22D202875/C02/GBF6643A/LEEPG / FW: ARRANGE SURVEY - OUR INSURED

SGS6428C & YOUR INSURED GBF6643A DOA: 26/04/2022

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kong to conduct PRS on without prejudice basis.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Thursday, 28 April 2022 12:59 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Zila @ Ah Lim Motor Company

<zila@ahlimmotor.com.sg>

Subject: RE: SNM22D202875/C02/GBF6643A/LEEPG / FW: ARRANGE SURVEY - OUR INSURED SGS6428C & YOUR

INSURED GBF6643A DOA: 26/04/2022

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Dear Cecilia,

We choose LKK - Kenneth to survey

Thanks

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A #01-09 AMK Autopoint S568047

Tel: 6483 1244 Fax: 6483 6170

From: Cecilia Lee [mailto:cecilia.lee@sg.cntaiping.com]

Sent: Thursday, 28 April 2022 12:16 PM

To: Zila @ Ah Lim Motor Company <<u>zila@ahlimmotor.com.sg</u>>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>

Subject: RE: SNM22D202875/C02/GBF6643A/LEEPG / FW: ARRANGE SURVEY - OUR INSURED SGS6428C & YOUR

INSURED GBF6643A DOA: 26/04/2022

Without Prejudice

Our reference: SNM22D202875/C02/GBF6643A/LEEPG

Your reference: SGS6428C

Dear Sirs.

We refer to your email of 27/04/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

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From: Claims Dept of CTI (claimsdept@sg.cntaiping.com)

Sent: Thursday, 28 April 2022 12:10 PM

To: 'zila@ahlimmotor.com.sg' <<u>zila@ahlimmotor.com.sg</u>'; 'muihong@ahlimmotor.com.sg'

\(\square\) muihong@ahlimmotor.com.sg\; Cecilia Lee \(\cdot\) cecilia.lee@sg.cntaiping.com\(\cdot\)

Subject: O/R: SNM22D202875/C02/GBF6643A/LEEPG / FW: ARRANGE SURVEY - OUR INSURED SGS6428C & YOUR

INSURED GBF6643A DOA: 26/04/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SGS6428C.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen Claims Department China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

Taiping SG

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Wednesday, 27 April 2022 5:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen
 <boonsen.chong@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor

<muihong@ahlimmotor.com.sg>

Subject: ARRANGE SURVEY - OUR INSURED SGS6428C & YOUR INSURED GBF6643A DOA: 26/04/2022

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Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in - To be arrange.

Please kindly advise the liability.

Thanks.

Regards

Zila

Ah Lim Motor (AMK) 10 Ang Mo Kio Ind Pk 2A #01–09 AMK AUTOPOINT

\$568047

TEL: 64831244 Fax: 64836170