



HD PERFECT
AUTOWORK PTE LTD

HD PERFECT AUTOWORK PTE LTD

Co. & GST Reg. No.: 202136904Z

8 Kaki Bukit Avenue 4

Premier @ Kaki Bukit

#08-09, Singapore 415875

Tel: +65 6341 6789 | Fax: +65 6341 6778

Email: hdperfectautowork@gmail.com

Our Ref.: SMZ7457D

Your Ref.: YG2288R

Date: 13.09.2022

ATTN: Motor Claims Department

INS: LONPAC INSURANCE BHD

Dear Sir/Madam,

Accident Involving: SMZ7457D & YG2288R

Date of Accident: 27.04.2022 @ 19:00HRS

Location: Corporation Road Towards AYE Near LP 120

We refer to the above-mentioned accident.

We are claiming as follows:

Cost of Repair: \$ 9,300.00

Loss of Rental:
(7 Days x \$267.50/Day): \$ 1,872.50

LTA Search: \$ 7.45

3rd Party Report: \$ 31.00

Grand Total: \$ 11,210.95

The above-mentioned settlement is in respect for our client of damage pertaining to his/her motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his/her personal injuries.

For any further queries, please kindly contact Shanelle Lim @ 8297 9787, or email to hdperfectautowork@gmail.com

Thank You,

Shanelle Lim


HD PERFECT
AUTOWORK PTE LTD
UEN: 202136904Z





HD PERFECT
AUTOWORK PTE LTD

HD Perfect Autowork Pte. Ltd.
Co. Reg No: 202136904Z
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: hdperfectautowork@gmail.com

Authorisation To Act

I, Ng Zhao Qun, Calvin ("the third party claimant") of
52 Woodlands Drive 16 #07-06 S(737900)
(address), owner of SMZ7457D (vehicle no.)
hereby authorise HD Perfect Autowork Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and / or rental and / or
loss of use ("claim") for my vehicle no. SMZ7457D that was
damaged pursuant to the accident which occurred on 27/04/2022 (date)
at/along Corporation Road towards AYE near L/P 120
(location) involving vehicle no/s YQ2288R ("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a manner that
they deem it fit and the workshop is further authorised to receive payment further to settlement
of my claim with payment cheque/s being made in favour of the workshop.

I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis in so far as any other claim (s) whatsoever by
me and/or the driver/owner/insurers of the other vehicle/s arising from the aforesaid accident
concerned.

Dated this 28 day of 04 (month) 20 22 (year)

Signed by "the third party claimant"



HD PERFECT
AUTOWORK PTE LTD
UEN: 202136904Z

Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025727
DATE : 09 Oct 2022

"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

DISCHARGE VOUCHER

I/We, NG ZHAO QUN, CALVIN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YG2288R the sum of Singapore Dollar Ten Thousand Three Hundred Eighty Only (\$10,380.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMZ7457D and YG2288R on 27 APRIL 2022 along CORPORATION RD TWDS AYE NEAR L/P 120.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ROTARY ELECTRICAL & INSTRUMENTATION PTE LTD / GOPAL KRISHNAN S/O ANGAMUTHU**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**HD PERFECT AUTOWORK PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

19.10.2022

Signature of vehicle owner/Date

Ng Zhao Qun, Calvin 19.10.2022

Name of vehicle owner /Date

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD

Co. Reg No: 202136904Z

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778

Email: hdperfectautowork@gmail.com



HD PERFECT
AUTOWORK PTE LTD

Date	Invoice Number	Vehicle Number
13.09.2022	HDP202209-00114	SMZ7457D

LONPAC INSURANCE BHD

300 BEACH ROAD

07 THE CONCOURSE #17-04

SINGAPORE 199555

Description	Amount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 9,300.00
Total	\$ 9,300.00

Cross cheques and pay: HD PERFECT AUTOWORK PTE LTD

Please indicate the invoice number on the reverse side.

HD PERFECT AUTOWORK PTE LTD

AUTO Generated - Signature Not Required



TAX INVOICE

Attention: Ng Zhao Qun, Calvin
52 Woodlands Drive 16
#07-06, (S)737900

Invoice Date
16 Jun 2022

Invoice Number
TL4644

GST Registration No.
201213055R

Titanium Limousines Pte
Ltd (UEN: 201213055R)
10 Anson Road
#23-02A International
Plaza
Singapore 079903

Description	Quantity	Unit Price	Tax	Amount SGD
Vehicle Rental: Toyota Alphard Car Plate: SJR 1113 M	7.00	250.00	7%	1,750.00
Period: 28/05/2022 to 04/06/2022 \$250.00 per day x 7days Name: Ng Zhao Qun, Calvin NRIC: S8706078J 52 Woodlands Drive 16 #07-06, (S)737900				
Subtotal				1,750.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				122.50
TOTAL SGD				1,872.50

Due Date: 23 Jun 2022

Terms & Conditions:

1. Payments to be made before or on the due date of invoice.
2. Cheque to be made payable to TITANIUM LIMOUSINES PTE LTD
3. For bank transfer:
Bank: DBS Bank (Current Account)
Account no: 0339033073
Bank Code: 7171
Branch Code: 033
Bank Swift Code: DBSSSGSG
PAYNOW UEN: 201213055R

TITANIUM LIMOUSINES PTE LTD CAR RENTAL AGREEMENT

HIRER PARTICULARS

Name	Ng Zhao Qun, Calvin
Contact	9009 7653
NRIC / FIN	S87060783
Class 3/3A License	Class 3
Registration Date	03-03-1987
Date of Birth	03-03-1987
Address	52 WOODLANDS Drive 16 #07-06 Singapore 737900

VEHICLE PARTICULARS

Car Make / Model	Toyota Alphard
Colour	Black
Vehicle Registration	SJR 1113M
Petrol / Diesel / Hybrid	Petrol

COLLECTION / RETURN DETAILS

Collection Date	28 Apr 2022
Collection Time	3:15 pm
Mileage Check Out	141720 km
Fuel Level Check Out	1/2
Return Date	04/05/2022
Return Time	7:10 pm
Mileage Check In	142874 km
Fuel Level Check In	1/2
Rental Period	

PAYMENT DETAILS

Deposit	
Fixed Weekly Rate	
CDW (Collision Damage Waiver) Weekly Rate	
Payment Due Date	
Payment Account Number	
Excess Section 1	3500
Excess Section 2	2500
Malaysia Excess Section 1	7000
Malaysia Excess Section 2	7000

HIRER SIGNATURE

HIRER NAME:

DATE / TIME:

AMT DEPOSIT REFUNDED:

HIRER TO SIGN HERE WHEN VEHICLE RETURNED

AUTHORISED PERSONNEL

NAME:

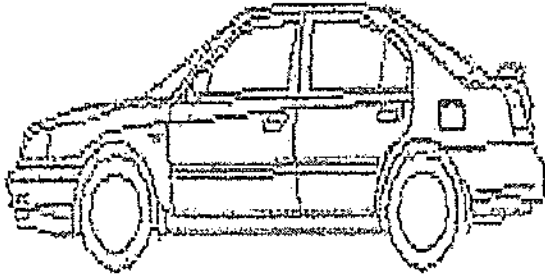
DATE / TIME:


TITANIUM
LIMOUSINES PTE LTD
CO. REG. NO. 201213066R

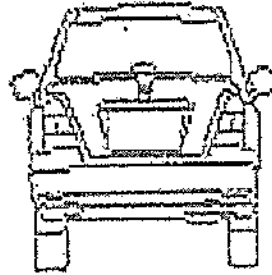
Titanium

LIMOUSINES

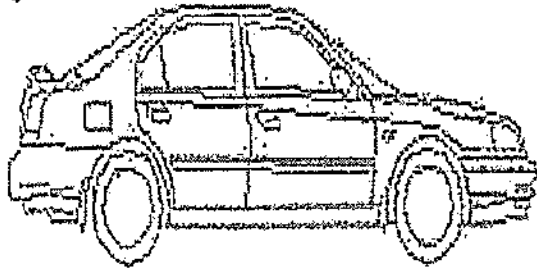
Left Side



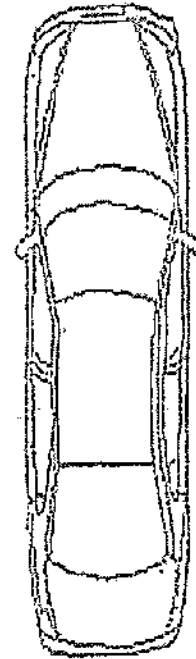
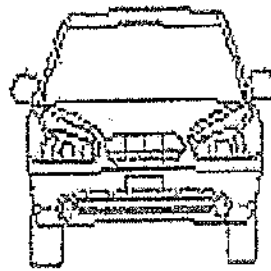
Back



Right Side



Front



Top

Vehicle stated has been checked in the presence of the Company's authorised personnel. In acknowledgment and agreement to the above terms & conditions of the rental agreement contract. All terms & conditions shall be governed by construed in accordance to the laws of Republic of Singapore

NOTES:



TITANIUM LIMOUSINES PTE LTD UNDERTAKING FORM

THE HIRER

1. ONLY the above-named Hirer's hired driver may use the vehicle. In any circumstances another driver apart from the named hirer's hired driver is found using the vehicle, the Company will have the right to repossess the vehicle stated above. The Hirer will be held fully responsible for any, but not limited to, vehicular accident, damages, loss, fire, or theft caused to this vehicle.
2. The Hirer or driver must be at least 21 years with a valid Singapore Class 3 or foreign license or international driving license for at least 2 years and to provide original identity cards and driving license for local, or passport together with their foreign identity card.
3. For hirers who are business entities (sole proprietor, private limited, LLP, etc) all drivers' particulars must be furnished to the Company prior to permitted operation of the vehicle, with the fulfillment of the following criteria:
 - a. Drivers of hirer must be legal employees of the hirer
 - b. No subletting is allowed
 - c. Failure to comply with the above, the hirer shall undertake full responsibility to all liabilities of the leased vehicle and compensation if any, suffered by the Company

USAGE & MAINTENANCE

4. The vehicle will not be used for speeding or any unlawful activity, whilst the vehicle is in your possession, you will be held fully responsible for any, but not limited to, vehicular accident damages, loss, fire, or theft caused to this vehicle.
5. Pay for all fuel & lubricants for the proper running of the vehicle
6. Not take or allow the vehicle to be taken out of Singapore without receiving the prior written consent of the Owner
7. Not sell, assign, mortgage, let on hire or otherwise dispose or part with possession of the vehicle or part thereof
8. Not use or permit the Vehicle to be used while he or the authorized driver is under the influence of alcohol intoxicants, drugs, narcotics, prescription medication impairing his ability to operate the Vehicle or while either or any of them is in a physical or mental condition which impairs his ability to properly and safely drive the Vehicle or if the speedometer of the Vehicle has been hampered with or disconnected.
9. At his own cost maintain the Vehicle in its condition except for some minor wear & tear (eg. dimples & hairline scratches) as at the time of commencement of hire including but not limited to regularly checking and adjusting as necessary the radiator, battery, and engine liquid levels and regularly cleaning the exterior, interior and upholstery of the Vehicle
10. Hirers and drivers shall ensure the care of the vehicle
 - a. Vehicle must not be overloaded, carry passengers in excess of the limit for which the vehicle is licensed.
 - b. Vehicle locked and secure at all times when not in use



- c. No alterations, interferences to any part of the vehicle
 - d. Should warning light illuminates or the hirer believes the vehicle requires mechanical attention, the hirer will stop driving, conduct necessary precautions, and contact the Company.
11. Hirers and drivers shall be responsible for bringing the vehicle to the Company's workshop for scheduled servicing. Should the hirer require our assistance to bring the vehicle for servicing, a service charge of \$80.00 will apply.
12. Should there be suspected fault with the vehicle, hirers and drivers must take necessary precautions to check the vehicle and inform the Company.
13. Hirers will be liable for tyre puncture, damaged tyres, wheel rims, and windscreens.
14. All repairs, maintenance, and servicing must be carried out at our authorized workshop, and to be arranged with the Company prior to any appointment. There is strictly no negotiations for the repairs.
15. Hirers shall be responsible for ensuring that car cameras are in working condition and must notify the company in case issues arise. In the event of an accident or damage to vehicle, loss / inability to retrieve footage due to hirers' negligence, the hirer will be liable for all costs incurred.
16. Hirers must download the car camera application and learn how to properly navigate the software (such as downloading footage). The company will be providing assistance as necessary. In cases of accidents or damages to vehicle, the hirer must be able to retrieve necessary footage from vehicle camera, failure to do so could result in the hirer being held liable for all cost of damages to vehicle.

ACCIDENTS & ACCIDENT EXCESS

17. In the event of an accident, regardless of extent, the Hirer must inform the company immediately. The hirer shall be liable for Accident Excess, and Damage Repairs. Loss of Rental Income will be assessed and charged separately.

Accident excess will as follow:

Singapore Excess with CDW (Collision Damage Waiver) Section 1: \$500.00

Singapore Excess with CDW (Collision Damage Waiver) Section 2: \$500.00

Malaysia Excess Section 1: \$3,000.00

Malaysia Excess Section 2: \$3,000.00

OR

Singapore Excess without CDW (Collision Damage Waiver) Section 1: \$2,500.00

Singapore Excess without CDW (Collision Damage Waiver) Section 2: \$2,500.00

Malaysia Excess Section 1: \$5,000.00

Malaysia Excess Section 2: \$5,000.00

Note: Prevailing CDW (Collision Damage Waiver) charges of \$5.00/day covers one incident for the current policy year. In cases that another incident occurs during the same policy year, additional charges of \$5.00 / day shall apply on top of the prevailing CDW charges.



18. All accidents shall be reported to the police if injuries are involved and to the accident reporting centre to be advised by the Company. All unreported accidents regardless of extent, the Hirer shall be responsible for full liability of claims and a compensation of \$3,000.00. If the hirer is not at fault, the compensation of \$3,000.00 will be refunded back.
19. If it is a minor accident, the Company may pursue a private settlement in which case the customer is liable to pay for all repair-related costs as determined by the Company otherwise the customer will be liable up to the stated insurance excess amount. There is strictly no negotiation of repair costs.
20. In the event that an accident occurred at the hirers' fault, replacement will be provided with prevailing charges. Otherwise, replacement will be given free of charge.
21. In the event that an accident occurred with no clear view of whom at fault (such as side swipe due to changing / merging lanes and any similar incident), accident excess will be collected upfront and shall only be refunded upon settlement of case by judgement or relevant parties; granted the case is won. If the verdict is 50 / 50 (shared liability), or the case is lost, accident excess will not be refunded.

BREAKDOWN

22. Should the vehicle breakdown due to mechanical faults, the Company may in the meantime replace a rental vehicle, the Company shall not be held responsible for any form of loss i.e. income, fuel, etc. If the Company is unable to provide a replacement vehicle, then the rental shall be pro-rated for the downtime. Hirer acknowledges that any repair job less than half a day (10 hours and less) does not entitle to rental being pro-rated.
23. For breakdowns, flat battery, tyre puncture, empty petrol tank, loss of keys (chargeable for replacement), or any other issues due to Hirer's negligence which requires assistance from the Company, a nominal fee of \$50.00 or more shall be charged.

PENALTIES & FINES

24. Pay such charges as may be imposed by any authority relating to or arising from the use of the Vehicle and pay such fines penalties and summons arising from any non-compliance or contravention of any transport, traffic or other law or regulation during the period of hire
25. It is hereby agreed that the loss of use shall be computed based on the Owner's prevailing hire charges
26. Should there be any rental breaches or to any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund with compensation of SGD1000.00 imposed
27. Smoking and transportation of pets are NOT allowed in the hired vehicle. The hirer is responsible for a penalty of SGD 500.00
28. Hirer needs to return the vehicle with the same fuel level when collected. Otherwise, payment of SGD15.00 will be charged for every 10% of fuel used
29. All hired vehicles have to refuel with fuel as indicated in page 1. The vehicle is handed over clean and it should be returned clean. If the vehicle is returned dirty, a nominal car wash fee of SGD20.00 shall be collected.



CONTRACT BREACH & TERMINATION

30. The Hirer and /or the authorized driver shall be solely responsible for and hold the Owner fully indemnified against all claims, demands, liabilities, losses, damages proceedings costs and expenses suffered or incurred by the Owner as a result of any failure to comply or breach of any provision in this Agreement
31. The deposit will be forfeited should Hirer decide to terminate earlier than the stated contract as agreed on the date of signing.
32. Any late payment for the rental will be considered as a breach of the contract and will result in forfeiture of the deposit, towing charges (\$300.00), and remaining rental fee.
33. The Company reserves the right to charge the hirer a late interest fee of either a late payment charge of \$30 or 12% of the weekly / monthly rental for every weekly/monthly payment that is overdue, whichever is higher.
34. In breach of any of the clauses or accident claims, the Company reserves the right to repossess the vehicle without any refund with compensation or excess imposed. In addition, Hirer shall be liable for any loss on rental, opportunity costs, and repairs suffered by the Company.
35. The Company reserves its full right and remedies to the contract with the Hirers.
36. The hirer agrees to indemnify the Company against any responsibility but is not limited to loss of items, injuries, loss of income, or any damage claims. The hirer or driver shall be held responsible.


HIRER SIGNATURE

HIRER NAME: Ng Zhao Qun, Calvin
DATE / TIME: _____


AUTHORISED PERSONNEL

NAME: _____
DATE / TIME: _____


CO. REG. NO. 201213056R

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 Apr 2022 / 19:50:48

Receipt Date/Time : 27 Apr 2022 / 19:50:48

Tax Invoice/Receipt

Receipt No. : ITNET-00000-220427-004396

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference

No.

Amount

Before

GST (\$\$)

GST

Amount

(\$\$)

Amount

After GST

(\$\$)

Result of Insurance Enquiry - YG2288R

As at 27 Apr 2022/19:00:00

Insurance Co: LONPAC INSURANCE BHD

1 Insurance Enquiry - YG2288R

Enquiry Fee

20220427194946462824

7.00

0.49

7.49

Sub-Total

7.00

0.49

7.49

Total Before Rounding

7.00

0.49

7.49

Rounding Difference

0.04

Total Amount Payable

7.45

Paid By

421808XXXXXX9928

eNETS Credit Card

7.45

Total

7.45

Cash Change

0.00

Tendered Amount

7.45

Excess Refundable Amount

0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

TAX INVOICE

HD PERFECT AUTOWORK PTE LTD -
Ng Zhao Qun Calvin

Invoice Number
GR-2022-001669

Invoice Issue Date
07 May 2022

Invoice Due Date
14 May 2022

Total Amount (\$\$) 28.97
Total GST 7.00% (\$\$) 2.03
Total Amount Incl. of GST (\$\$) 31.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	07/05/2022,27/04/2022,SMZ7457D,YG2288R	28.97	2.03	31.00
		Total Amount (\$\$)		28.97
		Total GST 7.00% (\$\$)		2.03
		Total Amount Incl. of GST (\$\$)		31.00

*This is a computer generated document.
No signature is required.*

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

HD Perfect Autowork Pte Ltd

Bank Account Details

Beneficiary Name:

HD Perfect Autowork Pte Ltd

Bank Name / Branch Name:

DBS Bank

Bank Account No.:

072 - 490500 - 9

Bank Code / Branch Code:

7171 / 072

Swift Code

DBSSSGSG

Email Address:


hdperfectautowork@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Yaw Waz Hong / Director / 8186 1076 / hdperfectautowork@gmail.com

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date: 20/10/2022



Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 October 2022 5:40 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 ***
LKK REF: CC4/LPC22003999/Apa3

Dear Sirs,

For an update, we have settled the matter at a global sum of \$10,380.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 3 October 2022 2:26 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 30 September 2022 5:42 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Your ref: **22/22/22/VC05/025727**

Our ref : CC4/LPC22003999/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ2288R(LONPAC) AND SMZ7457D(TP) ON 27/04/2022

We refer to the above matter.

We have highlighted to your good office on 11/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"HD PERFECT AUTOWORK PTE LTD"** at **\$10,536.85(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 42,140.81	\$ 9,300.00
2. Loss of Rental (7days x \$250.00)(w/GST)	\$ 1,872.50	\$ 1,198.40 (7days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
Total	\$ 44,051.76	<u>\$ 10,536.85</u>

Surveyor recommended 6days for repair + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 September 2022 4:30 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 12 May 2022 7:13 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Lonpac External - General

Our Ref : 22/22/22/VC05/025727

Dear Mei Kwan,

Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 May 2022 7:23 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Dear Gerald,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 28 April, 2022 11:59 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 28 April 2022 11:23 AM

To: assignments <assignments@lkkauto.com>; HD Perfect Autowork <hdperfectautowork@gmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, 28 April 2022 11:19 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Gerald,

Kindly arrange

9 Adrian Ling-LKK

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Apr 28, 2022 at 11:03 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Shanelle,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>
Sent: Thursday, 28 April 2022 10:49 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Sir / Madam,

We are instructed by **Ng Zhao Qun, Calvin** to notify you of a road traffic accident on **27/04/2022** at about **19:00hours** at/along **Corporation Road Towards AYE** involving our client's/customer's vehicle registration number **SMZ7457D** and vehicle registration number **YG2288R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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