

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 30 September 2022 5:42 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 ***
LKK REF: CC4/LPC22003999/Apa3
Attachments: LKK Survey Report & Photos.pdf; SMZ7457D Letter Of Demand _PDF_.pdf

Your ref: **22/22/22/VC05/025727**
Our ref : CC4/LPC22003999/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YQ2288R(LONPAC) AND SMZ7457D(TP) ON 27/04/2022

We refer to the above matter.

We have highlighted to your good office on 11/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**HD PERFECT AUTOWORK PTE LTD**" at **\$10,536.85(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 42,140.81	\$ 9,300.00
2. Loss of Rental (7days x \$250.00)(w/GST)	\$ 1,872.50	\$ 1,198.40 (7days x \$160.00)(w/GST)
3. LTA/GIA Search Fee	\$ 38.45	\$ 38.45
Total	\$ 44,051.76	<u>\$ 10,536.85</u>

Surveyor recommended 6days for repair + 1Sunday = 7days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/09/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 15 September 2022 4:30 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 12 May 2022 7:13 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Lonpac External - General

Our Ref : 22/22/22/VC05/025727

Dear Mei Kwan,

Attached copy of insured's report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 11 May 2022 7:23 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022 *** LKK REF: CC4/LPC22003999/Apa3

Dear Gerald,

We refer to the above matter.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 28 April, 2022 11:59 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 28 April 2022 11:23 AM

To: assignments <assignments@lkkauto.com>; HD Perfect Autowork <hdperfectautowork@gmail.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, 28 April 2022 11:19 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Gerald,

Kindly arrange

9 Adrian Ling-LKK

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Apr 28, 2022 at 11:03 AM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Dear Shanelle,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

At this juncture, our insured has not lodged the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, 28 April 2022 10:49 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMZ7457D (Pre-Inspection) / Your Vehicle : YG2288R | DOA : 28/04/2022

Dear Sir / Madam,

We are instructed by **Ng Zhao Qun, Calvin** to notify you of a road traffic accident on **27/04/2022** at about **19:00hours** at/along **Corporation Road Towards AYE** involving our client's/customer's vehicle registration number **SMZ7457D** and vehicle registration number **YG2288R** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Shanelle Lim

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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