

EzLyna (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 May 2023 8:17 am
To: tklee0247@gmail.com; EzLyna (LKKAuto)
Cc: Admin A
Subject: FW: Dropping case for SKT8221R

Without prejudice

Dear Sirs,

Noted with thanks.

Hi Lyna,

Please proceed to close WP. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: T K Lee <tklee0247@gmail.com>
Sent: Friday, April 28, 2023 12:12 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Dropping case for SKT8221R

Dear Hsiao Tong,

We will be dropping this case. (TP is China Taiping)
- SKT8221R (DOA - 24/12/2021)

Thank you.

Warmest Regards,

Xue Ting

T K Lee Automotive Pte Ltd

1 Kaki Bukit Ave 6, Autobay, #02-47

Singapore 417883

Tel: 65095521

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Date: Mon, 14 Nov 2022 10:16 +0800
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202900/C02/GBC1502Y/CHEESC/TANCHC / FW: Direct Settlement - Accident Involving GBC1502Y (OI : CTI - TBA) AND SKT8221R (TP : LKK REF - CC6/CTI22003997/Uea3) on 24/12/2021
Attachments: 1 (Access the files in Attachments panel)

Dear Hsiao Tong,

Enclosed OI SAS for your necessary action.

Please note that OI mentioned no contact with 3P vehicle.

Kindly obtain evidence from 3P to sustain their statement.

Otherwise, please don't agreed with DS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Chee So Chow

Sent: Sunday, 22 May 2022 10:27 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D202900/C02/GBC1502Y/CHEESC / FW: Direct Settlement - Accident Involving GBC1502Y (OI : CTI - TBA) AND SKT8221R (TP : LKK REF - CC6/CTI22003997/Uea3) on 24/12/2021

Hi Mei Kwan

Our insured has yet to report accident.

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Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Tuesday, May 10, 2022 1:42 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SNM22D202900/C02/GBC1502Y/CHEESC / FW: Direct Settlement - Accident Involving GBC1502Y (OI : CTI - TBA) AND SKT8221R (TP : LKK REF - CC6/CTI22003997/Uea3) on 24/12/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 29 April, 2022 3:26 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: O/R: SNM22D202900/C02/GBC1502Y/CHEESC / FW: Direct Settlement - Accident Involving GBC1502Y (OI : CTI - TBA) AND SKT8221R (TP : LKK REF - CC6/CTI22003997/Uea3) on 24/12/2021

Dear Sir,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM22D202900/C02/GBC1502Y/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 29 April 2022 3:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC1502Y (OI : CTI - TBA) AND SKT8221R (TP : LKK REF - CC6/CTI22003997/Uea3) on 24/12/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKT 8221R at M/s T K Lee Automotive Pte Ltd on 28/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Police investigation result
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Monday, 21 November 2022 9:48 AM
To: ongmevin8@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING GBC1502Y (CHINA TAIPING) AND SKT8221R AT/ALONG WATERLOO STREET BESIDE BLOCK 262 ON 24/12/20221
Attachments: Traffic Police Investigation Result GBC1502Y.pdf

Our Ref: CC6/CTI22003997/Uea3

Insured Name : BEI HE PTE LTD
Insured Driver : Feng Lei

Dear Sir/Madam,

ACCIDENT INVOLVING GBC1502Y (CHINA TAIPING) AND SKT8221R AT/ALONG WATERLOO STREET BESIDE BLOCK 262 ON 24/12/20221

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKT8221R against your motor insurance policy.

Based on the accident report and Traffic Police Investigation Result (enclosed), we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)