Admin-D (LKKAuto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Thursday, 28 April 2022 11:28 AM

To: SUR; assignments

Cc: Teo, Grace

Subject: RE: REF : CMTD2201398/SYH RE: SOMPO CLAIM NO: CMTD2201398/SYH | ARRANGE

FOR PRI: for our vehicle: SLV1518J and your insur_ GBF3237J D.O.A: 22Apr2022

Attachments: Motor OD - SAS Statement, 25_04_2022, GBF3237J & SLV1518J ON 22_04_2022.pdf;

Motor TPPD - SAS Statement, 27_04_2022, SLV1518J.pdf

Dear LKK,

Both party SAS report for your survey assessment.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Ye, Yong Kang Melvin

Sent: Thursday, April 28, 2022 11:23 AM

To: 'donavan.leong@mtmperformancegroup.com' <donavan.leong@mtmperformancegroup.com>; SUR

<sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: REF: CMTD2201398/SYH RE: SOMPO CLAIM NO: CMTD2201398/SYH | ARRANGE FOR PRI: for our vehicle:

SLV1518J and your insur GBF3237J D.O.A: 22Apr2022

Without Prejudice

Dear Donavan,

We refer to your email.

We will appoint LKK Auto to conduct the survey.

Aside to LKK Auto,

Please make the arrangement to survey for SLV1518J by by either Mr Kenneth/Marcus/Adrian and revert with your preliminary report upon completion of survey to my colleague, Shiang Yi.

Thank you.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye
Claims Division

D: 6322 4667 | **T**: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: donavan.leong@mtmperformancegroup.com < donavan.leong@mtmperformancegroup.com>

Sent: Thursday, April 28, 2022 11:01 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: REF: CMTD2201398/SYH RE: SOMPO CLAIM NO: CMTD2201398/SYH | ARRANGE FOR PRI: for our vehicle:

SLV1518J and your insur GBF3237J D.O.A: 22Apr2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Good day,

Can you please appoint LKK for the PRI

Donavan Leong

HP:97974474 MTM Performance Auto

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

Sent: Thursday, 28 April 2022 8:11 am

To: donavan.leong@mtmperformancegroup.com

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: REF: CMTD2201398/SYH RE: SOMPO CLAIM NO: CMTD2201398/SYH | ARRANGE FOR PRI: for our vehicle:

SLV1518J and your insur_ GBF3237J D.O.A: 22Apr2022

Our Reference: CMTD2201398 Your Reference: SLV1518J

Without Prejudice

Date: 28.04.2022

Attention:

MTM PERFORMANCE AUTO

Dear Donovan,

ACCIDENT INVOLVING SLV1518J & GBF3237J ON 22.04.2022

We refer to your Notice of Accident dated 27/04/2022.

Motor Surveyor

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Surveyor

Selection (Indicate as tick)

		Kenneth Kong Seng	
1	LKK Auto Consultants	Cheong	
		Marcus Chua Kang Seng	
		Adrian Ling	
2	Priority Services	Jimmy Lee	
3	Raleigh Services	Andrew Ow Yong	
4	FormTeam Consultancy	Frankie Pang	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye
Claims Division

D: 6322 4667 | **T**: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <u>here</u> for our Privacy Policy.

From: claimsreport <claimsreport@sompo.com.sg>

Sent: Wednesday, April 27, 2022 4:53 PM

To: donavan.leong@mtmperformancegroup.com; Hwang, Shiang Yi shiangyi.hwang@sompo.com.sg; Claims - Motor

Survey < MotorSurvey@sompo.com.sg >

Subject: SOMPO CLAIM NO: CMTD2201398/SYH | ARRANGE FOR PRI: for our vehicle: SLV1518J and your insur_

GBF3237J D.O.A: 22Apr2022

Dear Sir/Madam,

Thank you for your email.

Our officer-in-charge, Ms Shiang Yi will review your submission and will be in touch with you soon.

Please quote our claim reference number CMTD2201398/SYH when communicating with us.

Aside to Motor Survey, forwarding this email fyna.

Best Regards

Asotha Surendran

Claims Division



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: donavan.leong@mtmperformancegroup.com <donavan.leong@mtmperformancegroup.com>

Sent: Wednesday, April 27, 2022 4:41 PM

To: claimsreport < claimsreport@sompo.com.sg>

Subject: ARRANGE FOR PRI: for our vehicle: SLV1518J and your insur_ GBF3237J D.O.A: 22Apr2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Motor Claims Department,

Kindly arrange survey for following vehicle,

Pre-repair survey

Your Vehicle No.: GBF3237J

Our Vehicle No.: SLV1518J

D.O.A: 22 Apr 2022 15:10 hr

Location Of Accident: Toh Guan Road Towards Jurong Gateway Road

Vehicle at: 48 Toh Guan Road East #01-139 Enterprise Hub S(608586)

Please provide a list of surveyors for further inspection

Regards,

Donavan Leong

HP:97974474

MTM Performance Auto