

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 25.05.2022

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : GBE 8426C / SMW 1980P AND OTHER ON 27.04.2022

We are the authorized repair workshop for the owner of motor vehicle no: **GBE 8426C** , which was involved in the captioned accident with your insured vehicle no: **SMW 1980P** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | |
|--------------------------------------|-----------|-----------------|
| 1) Cost of Repair (inclusive of GST) | \$ | 4,815.00 |
| 2) Loss of Rental | \$ | 235.40 |
| 3) GIA Search Fee | \$ | 2.00 |
| | <u>\$</u> | <u>5,052.40</u> |

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : 27.04.2022

TO : China Taiping Insurance Singapore Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. GBE 8426C / SMW 1980P

and other

ALONG Seletar West Link - CTE

ON 27.04.2022

I/We, Serine Trading

of (NRIC No./ROC No.) 52949045E

of 2 Joo Chiat Road #01-1125 Joo Chiat Complex Singapore 420002.

owner of vehicle no. GBE 8426C in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBE 8426C at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

~~SERINE TRADING
BLOCK 1057, EUNGS AVE 3
#01-67, SINGAPORE 409848
TEL: 6842 1863~~

Signature of Owner :

Name of Owner :

Lim Siew Kim

SERINE TRADING
Blk 2 Joo Chiat Road #01-1125
Joo Chiat Complex
Singapore 420002
Tel: 67421817

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00174852100 Claim No : SNM22D202957/C02/SMW1980P/THAMYL

Claimant : SERINE TRADING

Amount : **S\$5,000.00**
SINGAPORE DOLLARS FIVE THOUSAND ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE8426C

Insured Vehicle No. : SMW1980P

Date of Loss : 27/04/2022

Place of Accident : SELETAR WEST LINK - CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOH WEI LIN JOLENE (XU WEILING, JOLENE)

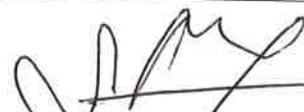
Driver Name : KOH WEI LIN JOLENE (XU WEILING, JOLENE)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | |
|-----------------|---------------------|
| (1) Global Sum | S\$ 5,000.00 |
| | ===== |
| TOTAL | S\$ 5,000.00 |
| | ===== |

Claimant Name : SERINE TRADING NRIC No : 5294 9045E

Signature :  Date : 27.12.2022

SERINE TRADING
Blk 2 Joo Chiat Road #01-1125
Joo Chiat Complex
Singapore 420002
Tel: 67481817

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22948

Date : 25.05.2022

Vehicle No : GBE 8426C

Make/Model : KIA K2500 6M/T

Chassis/Eng# :

Accident Date : 27.04.2022

Claim No :

Reference : 0422 -22948

Policy No :

| | | Amount |
|-------------------------------|-----|---------|
| To proceed on lump sum repair | S\$ | 4500.00 |

E. & O. E.

Total : S\$

4500.00

GST @ 7% : S\$

315.00

Amount Due : **S\$**

4815.00



for FASTECH AUTO PTE LTD



wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: 6344-4012 Fax: 6345-3140 Email: admin@wellcome.com.sg
Website: www.wellcome.com.sg
CO. REG. NO: 39853800W / GST REG. NO: M9-0001228-R

TAX INVOICE

Serine Trading
c/o Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48/50
AutoBay @ Kaki Bukit
Singapore 417883

NO: 04-31399

DATE: 30/04/2022

| REF | DESCRIPTION | UNIT PRICE | AMOUNT |
|------------------------|---|----------------|-------------------|
| RA NO: 32276 | Being rental charges for One Unit Nissan cabstar (Diesel) No: GBB 918T for period 27/04/22 to 29/04/22 | 2 Days x \$110 | S\$ 220.00 |
| SUB TOTAL SGD | | | S\$ 220.00 |
| ADD 7% GST | | | S\$ 15.40 |
| GRAND TOTAL SGD | | | S\$ 235.40 |

E.&O.E.

WELLCOME MOTOR AGENCIES

Customer Copy

All cheque payment should be made
within 7 days to WELLCOME
MOTOR AGENCIES

Authorized Signature

Thank You
For Renting

1w-04-21299

FasTech
A1197



wellcome motor agencies

68 Kaki Bukit Avenue 6 #02-02 ARK @ KB Singapore 417896
Tel: (65) 6344-4012 Fax: (65) 6345-3140
Email: admin@wellcome.com.sg Website: www.wellcome.com.sg

RA No: 32276

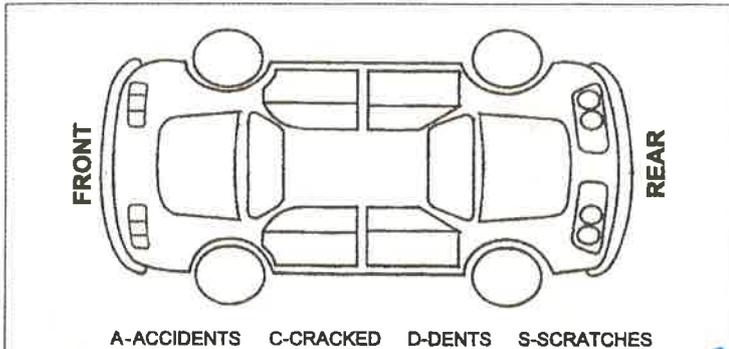
CO. REG. NO: 39853800W
GST REG. NO: M9-0001228-R

DATE: 27/4/22

VEHICLE RENTAL AGREEMENT

| HIRER'S PARTICULARS | | |
|-----------------------------|---|------|
| Name: | Serine Trading | |
| Address: | Blk 1057 Eunos Ave 3 #01-67 (S) 409848 | |
| Name & Address of Employer: | | |
| IC/PP No: | DL No: | |
| Date of Birth: | Date of Issue/Expiry: | |
| Nationality: | PL of Issue: | |
| Occupation: | Driving Exp: | |
| Tel No:(O) | (R) | (HP) |

| DRIVER'S PARTICULARS | | |
|----------------------|--|------|
| e: | Soy Tee | |
| Address: | Blk 588 C Montreal Dr #02-96 (S) 752588 | |
| IC/PP No: | DL No: 52742610 Q | |
| Date of Birth: | Date of Issue/Expiry: | |
| Nationality: | PL of Issue: | |
| Occupation: | Driving Exp: | |
| Tel No:(O) | (R) | (HP) |



SERINE TRADING
BLOCK 1057, EUNOS AVE 3
#01-67, SINGAPORE 409848
TEL: 6842 1863

HIRER'S SIGNATURE & STAMP DRIVER'S SIGNATURE

| VEHICLE'S PARTICULARS | |
|-----------------------|----------------|
| VEHICLE NO: 688 918 / | REPL. VEH. NO: |
| MAKE/MODEL N/Cabrio | MAKE/MODEL |
| MILEAGE OUT | MILEAGE OUT |
| DATE OUT 27/4/22 | DATE OUT |
| TIME OUT 5pm | TIME OUT |
| HIRE/PERIOD EXPIRY | |

| Rental Charges | | | |
|----------------|------------|--------------------|-----|
| Daily | 2 @ \$ 110 | per day | 220 |
| Weekly | @ \$ | per week | |
| Monthly | @ \$ | per month | |
| Hours | @ \$ | per hour | |
| Others | @ \$ | | |
| CDW | @ \$ | per day/week/month | |
| PAI | @ \$ | per day/week/month | |

| DELIVERY SERVICE | | | | | | |
|---------------------------------|---|-----|-----|-----|---|--|
| SUB-TOTAL S\$ | | | | | | |
| PETROL/DIESEL LEVEL | | | | | | |
| OUT | E | 1/4 | 1/2 | 3/4 | F | |
| IN | E | 1/4 | 1/2 | 3/4 | F | |
| Extension of Rental | | | | | | |
| Repairs/Damages | | | | | | |
| Collection Service | | | | | | |
| MISC | | | | | | |
| GST @ 7% 15.40 | | | | | | |
| TOTAL CHARGES S\$ 235.40 | | | | | | |

| | | | | | |
|---------------------|------|------|-------------|------|------|
| SECURITY DEPOSIT | | | | | |
| ADVANCE RENTAL PAID | | | | | |
| BY: | CASH | NETS | CHEQUE | BILL | CARD |
| CHEQUE / CARD NO: | | | | | |
| EXPIRY DATE | | | | | |
| AMOUNT DUE | | | REFUND | | |
| REFUND RECEIVED S\$ | | | BY RECEIVER | | |

I/We have read and agree to the terms and conditions on both sides of this agreement. If I/We have presented a cheque/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my/our signature above will be considered to have been made on the cheque/credit card voucher. All information I/We have given WELLCOME MOTOR AGENCIES in connection with this agreement are true and accurate.

- IMPORTANT**
- Only persons above 23 and below 70 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
 - Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company WELLCOME MOTOR AGENCIES.
 - Use of the vehicle for illegal purpose (for instance: In connection with theft, drug peddling or trafficking, smuggling is strictly prohibited).
 - Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
 - The hirer shall be liable for excess charges for any late return of the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.
 - In case of accident, the hirer shall report to owner immediately, if there is bodily injuries a police report must be made within 24 hours.
 - No refund will be given for early return of vehicle.
 - The hirer is responsible for the first S\$ 2000 excess to the THIRD PARTY DAMAGE OR INJURY claims and/or also the first S\$ excess to the FIRST PARTY DAMAGE (I.E) WELLCOME MOTOR AGENCIES, upon payment of CDW for each and every accident/damage.

RETURN OF VEHICLE - The Hirer / Driver is required to sign in the column "Signature of Hirer / Driver" Failing which the day and time inserted below shall deemed to be the day and time the vehicle is returned to WELLCOME MOTOR AGENCIES and the same shall be accepted as conclusive evidence of the same and shall not challenged or questioned on any account whatsoever.

| Date In | Time In | Mileage In | Checked By | Remarks |
|-----------|---------|------------|------------|---------|
| 29/4/2022 | 17:40pm | | | |

SERINE TRADING
BLOCK 1057, EUNOS AVE 3
#01-67, SINGAPORE 409848
TEL: 6842 1863

Signature of HIRER / DRIVER

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SMW1980P

Date of Accident

27/04/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **26/08/2021 - 25/08/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **27/04/2022 10:39**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 May 2022 8:18 AM
To: 'JOLENEKOHWL@GMAIL.COM'
Subject: Claim Notification - ACCIDENT INVOLVING SMW 1980P(CHINA TAIPING) / GBE 8426C / OTHERS AT/ALONG SELETAR WEST LINK TOWARDS CTE CITY ON 27/04/2022

11 May 2022

KOH WEI LIN JOLENE (XU WEILING, JOLENE)

[By Email Only]

Dear Sir/Madam,

You Ref: SMW1980P

Our Ref: CC6/CTI22003990/Upa3

ACCIDENT INVOLVING SMW 1980P(CHINA TAIPING) / GBE 8426C / OTHERS AT/ALONG SELETAR WEST LINK TOWARDS CTE CITY ON 27/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBE8426C against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Pauline Tham <Pauline.Tham@sg.cntaiping.com>

Wed 9/11/2022 5:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, October 6, 2022 9:17 PM

To: Pauline Tham <Pauline.Tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 10:43 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Hsiao Tong

Please take note to include claimsdept@sg.cntaiping.com for our creation of letter of demand.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, July 18, 2022 10:46 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 24 June 2022 9:30 AM

To: Pauline Tham <pauline.tham@sg.cntai ping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Your ref: **SNM22D202957/C02/SMW1980P/THAMYL**

LKK ref : CC6/CTI22003990/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMW1980P(CHINA TAIPING) / GBE8426C(TP) / OTHERS ON 27/04/2022

We refer to the above matter.

YQ9111T ->GBH3332G -> SMW1980P(OI) -> GBE8426C(TP)

This is a 4 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$5,031.00(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---|----------------|-------------------------------------|
| 1. Cost of Repair (w/GST) | \$ 9,904.99 | \$ 4,815.00 (\$4,500.00 + 7%GST) |
| 2. Loss of Rental (2days x \$110.00)(w/GST) | \$ 235.40 | \$ 214.00 (2days x \$100.00)(w/GST) |
| 3. LTA/GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$10,142.39 | \$ 5,031.00 |

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 May 2022 10:11 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Pauline,

Received with thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 9:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Hsiao Tong

Attached insured video.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 11, 2022 7:44 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Hi Pauline,

We noted that our insured has submitted a copy of her car video footage at the time of reporting.

Kindly share our insured video footage for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 May 2022 9:23 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Mei Kwan

Insured report attached.

Password will be sent separately.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 4, 2022 12:58 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D202957/C02/SMW1980P/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 4 May 2022 12:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 8426C at M/s Fastech Auto Pte Ltd - Kaki Bukit on 28/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.