

RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Pauline Tham <pauline.tham@sg.cntaiping.com>

Wed 9/11/2022 5:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, October 6, 2022 9:17 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 13 September 2022 10:43 am
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Hsiao Tong

Please take note to include claimsdept@sg.cntaiping.com for our creation of letter of demand.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, July 18, 2022 10:46 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sirs/Mdm,

We refer to our email dated 24/06/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 24 June 2022 9:30 AM

To: Pauline Tham <pauline.tham@sg.cntai ping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Your ref: **SNM22D202957/C02/SMW1980P/THAMYL**

LKK ref : CC6/CTI22003990/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMW1980P(CHINA TAIPING) / GBE8426C(TP) / OTHERS ON 27/04/2022

We refer to the above matter.

YQ9111T ->GBH3332G -> SMW1980P(OI) -> GBE8426C(TP)

This is a 4 vehicles chain collision whereby our insured was the 2nd vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "**FASTECH AUTO PTE LTD**" at **\$5,031.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,904.99	\$ 4,815.00 (\$4,500.00 + 7%GST)
2. Loss of Rental (2days x \$110.00)(w/GST)	\$ 235.40	\$ 214.00 (2days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$10,142.39	<u>\$ 5,031.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 May 2022 10:11 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Pauline,

Received with thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 11 May 2022 9:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Hsiao Tong

Attached insured video.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, May 11, 2022 7:44 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Hi Pauline,

We noted that our insured has submitted a copy of her car video footage at the time of reporting.

Kindly share our insured video footage for our viewing.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 9 May 2022 9:23 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Mei Kwan

Insured report attached.

Password will be sent separately.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 4, 2022 12:58 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D202957/C02/SMW1980P/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 4 May 2022 12:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 8426C at M/s Fastech Auto Pte Ltd - Kaki Bukit on 28/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.