

Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, May 9, 2022 9:24 AM
To: Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Categories: HMK

Hi Mei Kwan

Password – 2957cti

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Pauline Tham
Sent: Monday, May 9, 2022 9:23 AM
To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>
Subject: RE: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Hi Mei Kwan

Insured report attached.

Password will be sent separately.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, May 4, 2022 12:58 PM

To: 'Meikwan@lkkauto.com' <Meikwan@lkkauto.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D202957/C02/SMW1980P/THAMYL / FW: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D202957/C02/SMW1980P/THAMYL.

Dear Pauline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 4 May 2022 12:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW1980P (OI : CTI - TBA) AND GBE8426C (TP : LKK REF - CC6/CTI22003990/Upa3) on 27/04/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 8426C at M/s Fastech Auto Pte Ltd - Kaki Bukit on 28/04/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.