

Meng Yan

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 28 April 2022 10:57 AM
To: Emilaine Faune; 'SUR'; assignments
Cc: keong@successunited.com.sg; Claims Dept of CTI
Subject: RE: SNM22D202809/C02/SNE5762J/LEWLC / FW: TP PRI - SKG8077J / SNE5762J / DoA: 22.04.2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Emilaine Faune <emilaine@successunited.com.sg>
Sent: Thursday, 28 April 2022 10:54 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: keong@successunited.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D202809/C02/SNE5762J/LEWLC / FW: TP PRI - SKG8077J / SNE5762J / DoA: 22.04.2022

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Dear Jenny,

Goodmorning.

Pls assign LKK (Adiran Ling) to conduct the survey.

Thank you.

Best Regards,

Emilaine
Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 / #02-29

Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Thu, 28 Apr 2022 at 10:22, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D202809/C02/SNE5762J/lewlc

Your reference: SKG8077J

Dear Sirs / Madam,

ACCIDENT INVOLVING SNE5762J & SKG8077J on 22/04/2022

We refer to your email of 27/04/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 28 April 2022 10:10 am
To: 'emilaine@successunited.com.sg' <emilaine@successunited.com.sg>;
'keong@successunited.com.sg' <keong@successunited.com.sg>; Jenny Lew
<jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D202809/C02/SNE5762J/LEWLC / FW: TP PRI - SKG8077J / SNE5762J / DoA:
22.04.2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SKG8077J.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Emilaine Faune <emilaine@successunited.com.sg>
Sent: Wednesday, 27 April 2022 12:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Keong <keong@successunited.com.sg>
Subject: TP PRI – SKG8077J / SNE5762J / DoA: 22.04.2022

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Hi,

Kindly arrange TP PRI for our client's vehicle no. SKG8077J which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

Best Regards,

Emilaine

Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 / #02-29

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