

Re: EST - OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 4/5/2022 6:04 PM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SMX 4622Z** (Excess \$400/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair and document**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto)**Sent:** Wednesday, 4 May 2022 4:14 pm**To:** Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear Kee Siang,

Waiting approval

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Wednesday, 4 May 2022 4:10 PM**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Claims' <claims@premiumauto.com.sg>**Subject:** RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear all,

Kindly advice on OD approval for above mention case.

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 28 April 2022 10:02 AM
To: claims@premiumauto.com.sg; 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'
Cc: 'Claims'
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear all,

Kindly advice on OD approval for above mention case.

Best Regards,
Kee Siang Lim
Claims Advisor

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55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Saturday, 23 April 2022 12:46 PM
To: 'Meng Yan (LKK Auto)'; 'assignments'; 'SUR'
Cc: claims@premiumauto.com.sg
Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear all,

Attached above is the estimate for your kind reference.

Thank you.

**Best Regards,
Jennis Tan
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 22 April 2022 3:37 PM
To: claims@premiumauto.com.sg; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear Jennis,

Noted with thanks.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 22 April, 2022 3:12 PM

To: assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OWN DAMAGED CLAIM FOR VEHICLE SMX 4622 Z DOA 21/4/22

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report and video footage for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 27/4/22 @ 10:00 am @ Ubi. Owner waiting.

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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