

## **PAYMENT ADVICE**

Your Ref : \_\_\_\_\_  
Third party Vehicle No. : SMH4348A  
Claimant Vehicle No. : PC3457R

Accident on 27/10/2020 involving vehicle/s no. PC3457R & SMH4348A  
along/at SEMBAWANG MRT LOADING/UNLOADING BAY

## **BREAKDOWN OF PAYMENT/S**

1) Repair cost	<u>S\$ 1070.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
2) Loss of Use (3 x \$90/day, Passenger Bus)	<u>S\$ 270.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
3) Hire of Vehicle	<u>S\$ 0.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
4) LTA Search	<u>S\$ 8.00</u>	Payable to <u>Cheng Hoe Motor Pte Ltd</u>
Total	<u>S\$ 1348.00</u>	

Service Adviser : LKK  
Contact No. : 62563561



## AUTHORIZATION TO ACT



### (AIG Asia Pacific - EXPRESS THIRD PARTY CLAIM)

I, POH WAH BUILDERS PTE LTD (the third party claimant) of 33, Seroko Way, S(758080) (address), owner of PC3457R (vehicle no.) hereby authorize CHENG HOE MOTOR PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. PC3457R that was damaged pursuant to the accident which occurred on 27/10/20 (date) along Sembawang MRT Loading/Unloading Bay (location) involving vehicle no/s SMH 4348A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27th (day) of Oct (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **CHENG HOE MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,070.00** (Repair Cost), **S\$270.00** (Loss of Use/Rental), **S\$8.00** (Disbursement) for vehicle no. **PC 3457R** that was damaged pursuant to the accident which occurred on **27/10/2020** (date) along **SEMBAWANG MRT LOADING/ UNLOADING BAY** (location) involving vehicle no/s **SMH 4348A**. This is pursuant to the inspection conducted on **09/11/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **POH WAH BUILDERS PTE LTD** (the third party claimant”) of vehicle no. **PC 3457R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

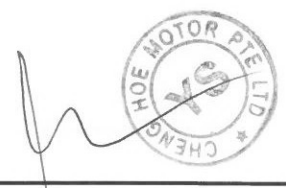
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **PC 3457R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_ (day) of **30 JUN 2022** (month) **20** (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY  
#07-16 AIG BUILDING  
SINGAPORE 079120  
TEL: 64193000 FAX: 64153727  
ATTN: Motor Claim Department

WS Ref: TP/AIG/WL  
Claim Type: Third Party  
Accident Date: 27/10/2020  
TP Veh Reg No: SMH4348A

NO: CL8211180  
Date: 28 Dec 2021  
Policy No: 20-MK000283-R01  
Veh Reg No: PC3457R  
Make/Model: TOYOTA TOYOTA  
HIACE 3.0 DX DIESEL  
Job No: JC1604386

### Description

To Supply all replaced parts, all necessary and agreed labour &  
miscellaneous charges.  
(As recommended by your appointed surveyor)

Quantity	List Price	Amount
1 PC	S\$ 1,000.00	S\$ 1,000.00

Total	S\$ 1,000.00
Add GST @ 7%	70.00
Total Amount payable	S\$ 1,070.00

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE


# A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD				BILL NO: B048/ 2020	
YOUR REF:					
OUR REF : ACS.CH.LTA.2020 (Oct 2020)				DATE : 11.11.20	
TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.					
<b>LTANET SEARCHES FOR THE MONTH OCT 2020</b>					
S/NO	TP NO.	CHM	DOA		
1	1/10/2020	XE450Z	SGP4520Y	1/10/2020	\$ 8.00
2	1/10/2020	SLD5937B	SLW9857Y	1/10/2020	\$ 8.00
3	1/10/2020	SDP496X	SLL1659M	26/9/2020	\$ 8.00
4	5/10/2020	SMJ9093R	SLQ9317X	4/10/2020	\$ 8.00
5	6/10/2020	GBH7412H	SKP8278Z	5/10/2020	\$ 8.00
6	7/10/2020	SMJ2534G	GBE8790A	6/10/2020	\$ 8.00
7	8/10/2020	SCE2333P	SLD9258B	7/10/2020	\$ 8.00
8	8/10/2020	GX321P	SLN32S	5/10/2020	\$ 8.00
9	8/10/2020	GBA1973G	SML2925B	5/10/2020	\$ 8.00
10	12/10/2020	XD1690X	GB D1897C	5/10/2020	\$ 8.00
11	12/10/2020	SLN1457T	SJT3991X	7/10/2020	\$ 8.00
12	12/10/2020	SKW5765S	YN5108X	8/10/2020	\$ 8.00
13	13/10/2020	SLC456K	SLV5642G	13/10/2020	\$ 8.00
14	14/10/2020	SGB5525B	SJR7082D	13/10/2020	\$ 8.00
15	15/10/2020	FBF7688P	SLM2141C	13/10/2020	\$ 8.00
16	17/10/2020	SLM3341K	SGZ8318L	16/10/2020	\$ 8.00
17	19/10/2020	GBF3569B	SJW5599S	19/10/2020	\$ 8.00
18	22/10/2020	SKC8980Y	SJM5554	22/10/2020	\$ 8.00
19	26/10/2020	YP6522R	SJU2170A	26/10/2020	\$ 8.00
20	28/10/2020	SMH4348A	PC3457R	27/10/2020	\$ 8.00
21	31/10/2020	SLS3111B	YQ2325P	30/10/2020	\$ 8.00
22	31/10/2020	FBD6673Z	SLV188J	8/5/2019	\$ 8.00
23	31/10/2020	SLZ5244B	SJR9926G	16/9/2020	\$ 8.00
24	31/10/2020	SLA8445A	SJJ2401S	23/9/2020	\$ 8.00
24 searches@\$8.00 per search					\$ 192.00
					\$ 192.00
[SINGAPORE DOLLARS: ONE HUNDRED NINETY-TWO ONLY.]					
					
M/s. A C SYED & PARTNERS ADVOCATES & SOLICITORS SINGAPORE					
We reserved the right to forward a subsequent bill for any disbursements omitted herein.					
E. & O.E.					



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Our Ref: CC4/AIG20011733/bs3**

04 November 2020

**LU YANPING  
BLK 489 JURONG WEST AVENUE 1  
#09-21  
SINGAPORE 640489**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMH 4348A AND PC 3457R ON 27/10/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Oct 2020 15:32	<b>Clm Dtl Modified</b>	Claimant's Name: -> POH WAH BUILDERS PTE LTD.	[A] Lee Su Li
2	28 Oct 2020 15:32	<b>Clm Veh Model Changed</b>	(204927) TOYOTA HIACE 3.0 D DX DIESEL TURBO MT 2WD LGV (M).	[A] Lee Su Li
3	28 Oct 2020 15:32	<b>Clm Created</b>	Reg No: PC3457R. Acct Date: 2020/10/27. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cheng Hoe Motor Pte Ltd (Yishun)	[A] Lee Su Li
4	28 Oct 2020 15:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	28 Oct 2020 15:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/11/06	[A] Lee Su Li
6	28 Oct 2020 15:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	28 Oct 2020 15:32	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	28 Oct 2020 15:33	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
9	28 Oct 2020 15:33	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lee Su Li
10	04 Nov 2020 15:39	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHUA ZHEN LI
11	03 Feb 2021 16:43	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	03 Feb 2021 16:43	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	03 Feb 2021 16:43	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2015/03/14.	[A] JOANNE LEE KHANG MIN
14	03 Feb 2021 16:43	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	17 Mar 2022 12:24	<b>Label Removed</b>	(19):Fastlane.	[A] CHEW HSIAO TONG
16	17 Mar 2022 12:24	<b>Label Added</b>	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
17	18 Mar 2022 00:16	<b>Clm Dtl Modified</b>	Claimant's ID: -> 200611595R.	[A] HOW MEI KWAN
18	18 Mar 2022 14:10	<b>Claim Offer Type Changed</b>	Offer Type: Cost of Repairs->Contract Repair	[A] JOANNE LEE KHANG MIN
19	23 Mar 2022 08:49	<b>Adj Ofr Auth Verified</b>	Verified: 1000.00	[A] CHEW HSIAO TONG
20	23 Mar 2022 08:49	<b>Adjuster Tax Invoice Issued</b>	Submitted Tax Invoice: -> AC2201571.	[A] CHEW HSIAO TONG
21	23 Mar 2022 08:49	<b>Adj Rpt Submitted</b>	Amt:1000.00. Late Remarks:	[A] CHEW HSIAO TONG
22	23 Mar 2022 08:49	<b>Adj Invoice Submitted</b>		[A] CHEW HSIAO TONG
23	23 Mar 2022 08:49	<b>Ins Est Details Deleted</b>		[A] Merimen Administrator
24	23 Mar 2022 08:49	<b>Ins Rpt-For-Repairer Sent</b>	Rpt-type 1	[A] CHEW HSIAO TONG
25	23 Mar 2022 08:49	<b>Ins Transferred Claim To Rep</b>	Cheng Hoe Motor Pte Ltd (Yishun)	[A] CHEW HSIAO TONG
26	23 Mar 2022 08:49	<b>Ins Ofr Authorized</b>	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG



### AUDIT TRAIL

No.	On	Audit	Remarks	By
27	23 Mar 2022 08:49	Rep Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG
28	08 Jun 2022 09:22	Ins Send Back Adj Rpt		[I] Yong, Joanne
29	08 Jun 2022 09:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/10	[A] Merimen Administrator
30	08 Jun 2022 09:22	Adj Mandate Set	Maintained.	[A] Merimen Administrator
31	08 Jun 2022 09:22	Label Removed	(64):Revoked / No settlement.	[A] CHEW HSIAO TONG
32	08 Jun 2022 09:22	Label Added	(19):Fastlane.	[A] CHEW HSIAO TONG
33	08 Jun 2022 13:49	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
34	08 Jun 2022 13:50	Adj Mandate Request	Cur.Req:1348.00:Liability: 100%(B23) *Quantum: (a)CORw/GST: \$1,070.00 + (b)LOU(3days x \$90.00): \$270.00 + (c)Search fee: \$8.00= Total: \$1,348.00	[A] CHEW HSIAO TONG
35	09 Jun 2022 10:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/10	[I] Yong, Joanne
36	09 Jun 2022 10:53	Adj Mandate Set	Approved:1348.00.	[I] Yong, Joanne

Date From    Date To    Audit Type

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2623178	29 Oct 2020 14:51:54	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	PC3457R	Hor, Yinrul	xx.xx
2623179	29 Oct 2020 14:52:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	PC3457R	Hor, Yinrul	xx.xx
2623180	29 Oct 2020 14:52:49	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	PC3457R	SMH4348A	11.00
2667682	03 Feb 2021 16:43:38	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	PC3457R	SMH4348A	11.00