

Admin-D (LKKAuto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 4:53 PM
To: Admin A; Admin-D (LKKAuto)
Subject: FW: SNM22D202832C02 Your Ref: GQ 7571 A : Teo Keng Siang ref: H461-ACC-MISC.22/yl - PRS
Attachments: 260422 PRI Letter to China cc Heng Motors (Changi).docx.pdf

Hi all

Please conduct survey to FBD13T. See attached for workshop details.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Wednesday, April 27, 2022 4:50 PM
To: 'yenleng.phua@ksteoptr.com' <yenleng.phua@ksteoptr.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202832C02 Your Ref: GQ 7571 A : Our ref: H461-ACC-MISC.22/yl - PRS

Hi Yen Leng

Please be advised that we disagree to Prudent Adjusters Services- Jt Bok as single Joint Expert.

We proceed to arrange LKK Auto Consultants Pte Ltd to conduct survey.

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From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Wednesday, April 27, 2022 4:12 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202832C02 Your Ref: GQ 7571 A : Our ref: H461-ACC-MISC.22/yl - PRS

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WITHOUT PREJUDICE

Dear So Chow,

Please be informed that our client is not agreeable to your appointed surveyor list as a single joint expert.

Our client will appoint Prudent Adjusters Services- Jt Bok as single Joint Expert.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
[Tel:6333 4222](tel:63334222) Fax: 6333 5676

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 4:00 pm
To: 'yenleng.phua@ksteoptr.com' <yenleng.phua@ksteoptr.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D202832C02 Your Ref: GQ 7571 A : Our ref: H461-ACC-MISC.22/yl - PRS

Dear Yen Leng

We refer to your email of 26/042022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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From: yenleng.phua@ksteoptr.com <yenleng.phua@ksteoptr.com>
Sent: Tuesday, April 26, 2022 4:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Your Ref: GQ 7571 A : Our ref: H461-ACC-MISC.22/yl

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Dear Sirs,

Please find attached the PRS for your kind attention.

Thank you.

Warmest Regards
Yen Leng

M/s Teo Keng Siang LLC
111 North Bridge Road
#29-07/08 Peninsula Plaza
Singapore 179098
Tel:6333 4222 Fax: 6333 5676

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