

Admin-D (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 12:01 PM
To: Juan Paulo Bongon Baldoz; assignments
Cc: Claims Dept of CTI; SUR
Subject: RE: Revert to OD claim for SMQ2718Y - Our ref: SNM22D202260/C01/tankl
Attachments: SMQ2781Y ESTIMATE OD (CTI).pdf; SMQ2781Y GIA DOA 31032022.pdf

Without Prejudice

Dear Paulo,

Received your email with thanks.

Dear LKK,

Please proceed to conduct survey for the OD claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Tuesday, April 26, 2022 9:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: Revert to OD claim for SMQ2718Y - Our ref: SNM22D202260/C01/tankl
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear officer-in-charge,

For claim registration.

Please arrange our client's vehicle for a pre-repair survey.

Vehicle in our workshop at 45 Leng Kee JLR.

Kindly revert to us as soon as possible.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 22 April 2022 2:31 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Subject: RE: Revert to OD claim for SMQ2718Y - Our ref: SNM22D202260/C01/tankl

Dear Paulo,

The excess is \$1,250.00(no waiver) for unnamed driver excess.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 22 April 2022 2:29 PM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: jouis <jouis@jinauto.com.sg>
Subject: RE: Revert to OD claim for SMQ2718Y - Our ref: SNM22D202260/C01/tankl

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Tan,

Any excess chargeable to customer?

Please advise.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 22 April 2022 2:26 pm
To: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; jouis <jouis@jinauto.com.sg>
Subject: Revert to OD claim for SMQ2718Y - Our ref: SNM22D202260/C01/tankl

Dear Juan Paulo,

We refer to the above vehicle.

Insured has revert to OD claim and we allow the repair to be carry out at your workshop.

Please assists to tow the vehicle from M/s Jin Auto Services Pte Ltd back to your workshop for OD claim.

Dear Jouis,

Please allow for towing when the towing arrangement has been confirm.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.