

Admin-D (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 11:19 AM
To: Sally; SUR; Admin-D (LKKAUTO); assignments
Subject: RE: SNM22D202737/C02/GK8787U/THAMYL / FW: OUR REF.: N65.117291.22 (GBF 8424C @ 22/4/2022) // CHINA TAIPING REF NO : GK 8787U
Attachments: image001.wmz; LTA-GK 8787U.pdf
Importance: High

[Confidential]

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Hi Sally

Thanks for your reply.

We cannot agree with your selection and will appoint LKK to conduct PRS.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Sally <sallychong@visionlawllc.com>

Sent: Wednesday, April 27, 2022 11:14 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: nexwaveauto0515@gmail.com; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: RE: SNM22D202737/C02/GK8787U/THAMYL / FW: OUR REF.: N65.117291.22 (GBF 8424C @ 22/4/2022) // CHINA TAIPING REF NO : GK 8787U

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From: Sally [<mailto:sallychong@visionlawllc.com>]

Sent: Tuesday, 26 April, 2022 11:05 AM

To: 'Pauline Tham'; 'Claims Dept of CTI'

Cc: 'nexwaveauto0515@gmail.com'; 'Judy Soh'

Subject: RE: SNM22D202737/C02/GK8787U/THAMYL / FW: OUR REF.: N65.117291.22 (GBF 8424C @ 22/4/2022) // CHINA TAIPING REF NO : GK 8787U

Importance: High

VERY URGENT

Dear Pauline,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

CLAIMANT: KAZ EXPRESS

ACCIDENT INVOLVING GBF 8424C & GK 8787U ON 22 APRIL 2022 ALONG TPE

We refer to your email of even date and your list of surveyors therein.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

<u>Name of Surveyor</u>	<u>Company Name</u>
Nicky	Absolute Appraisal

Please be informed that the said vehicle can be inspected at:-

Venue	:	NEXWAVE AUTO
	:	160, Sin Ming Drive, #05-15, Sin Ming Autocity,
	:	Singapore 575722
Contact	:	Ms. Jennie (Tel.: 9138-4382/ 6454-3616)

If you fail to conduct the pre-repair inspection within the next 2 working days, the said workshop will commence repairs thereafter without further reference to you.

Thank you & regards.

Sally Chong

(Secretary)
VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 115)
FAX : 6535-6802

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Tuesday, 26 April, 2022 10:46 AM

To: Claims Dept of CTI; Sally Chong; 'nexwaveauto0515@gmail.com'; Judy Soh

Subject: RE: SNM22D202737/C02/GK8787U/THAMYL / FW: OUR REF.: N65.MISC.22 (GBF 8424C @ 22/4/2022) // CHINA
TAIPING REF NO : GK 8787U

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, April 26, 2022 10:37 AM
To: Sally Chong <sallychong@visionlawllc.com>; 'nexwaveauto0515@gmail.com' <nexwaveauto0515@gmail.com>; Judy Soh <judysoh@visionlawllc.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Subject: O/R: SNM22D202737/C02/GK8787U/THAMYL / FW: OUR REF.: N65.MISC.22 (GBF 8424C @ 22/4/2022) // CHINA TAIPING REF NO : GK 8787U

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Dear Pauline,

Please conduct PRS for **GBF8424C**.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Sally <sallychong@visionlawllc.com>

Sent: Monday, 25 April 2022 2:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: 'Jennie tan' <nexwaveauto0515@gmail.com>; 'Judy Soh' <judysoh@visionlawllc.com>

Subject: OUR REF.: N65.MISC.22 (GBF 8424C @ 22/4/2022) // CHINA TAIPING REF NO : GK 8787U

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URGENT

Dear Sir,

**NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO
PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: KAZ EXPRESS
ACCIDENT INVOLVING GBF 8424C & GK 8787U ON 22 APRIL 2022 ALONG TPE**

We are instructed by **KAZ EXPRESS** to notify you of a road traffic accident **ON 22 APRIL 2022 ALONG TPE** involving our client's vehicle registration number **GBF 8424C** and vehicle registration number **GK 8787U** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you & regards.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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(Incorporated with limited liability)
Unique Entity No. 200721148H
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