

Hsiao Tong (LKKAUTO)

From: Chew, Yvonne <Yvonne.Chew@aig.com>
Sent: Wednesday, 1 March 2023 10:41 AM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: CLOSE FILE WITH WP /SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Dear Ezlyna,

Please proceed close this case at WP basis.

Thank you.

Yvonne Chew

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419-3000
www.AIG.sg

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Friday, 24 February 2023 10:40 am
To: Chew, Yvonne <Yvonne.Chew@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE:CLOSE FILE WITH WP /SEEK MANDATE TO REJECT CLAIM]
#4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

This message is from an external sender; be cautious with links and attachments.

Dear Yvonne,

We refer to our email below.

We understand that TP WS has passed this case to lawyer to handle. Can we close this case at our end at WP basic.

Thank you.

With warmest regards,
Ezlyna

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Thursday, 2 February 2023 4:56 PM
To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Chew, Yvonne <Yvonne.Chew@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Subject: RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Dear Lyna,

Thank you for the information.
I have included the examiner for this case in this email.

Dear Yvonne,

Please review this case accordingly and follow up with LKK where necessary.

Thank you.

Ivan Tam

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

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From: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, 2 February, 2023 16:50
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

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Dear Ivan/Bennie,

We refer to the email below.

We have rejected TP claim as per Ms Joanne Yong's email.

Please be informed that we have received email from SM Automotive that they have passed this claim to their solicitor to handle.

Thank you.

With warmest regards,
Ezlyna

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Monday, 14 November 2022 5:22 pm
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Hi Ezlyna,

Pls kindly reject TP

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Monday, November 14, 2022 10:44 AM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

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Dear Joanne,

We refer to the above matter and your email below.

Based on our Insured's video footage, it was Third Party's allegation that our Insured's driver encroached lane. Hence, we are seeking your approval to reject Third Party claim against our Insured.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 26 September 2022 10:52 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 26 September 2022 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5

Dear All,

We are still pending for mandate from your end.

Pls kindly look into the matter and revert .

1. Our Client : SLQ5730L Your Insured : GBK365R DOA : 25.04.2022

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: sm automotive <sm_automotive@hotmail.com>
Sent: Thursday, September 22, 2022 3:27 PM
To: Claims Admin Support <ClaimsAdminSupport@aig.com>
Subject: [EXTERNAL] LOD - Outstanding Third Party Claim

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Without Prejudice

Hi Motor Claim Dept

Our workshop is in direct settlement with your panel surveyor firm of LKK Auto Consultants Pte Ltd.

We would like to seek your kind assistance to look into the matter and approve the mandate to them to make the offer for a close case.

Case details as following:-

- | | | |
|--------------------------|-------------------------|------------------|
| 1. Our Client : SLQ5730L | Your Insured : GBK365R | DOA : 25.04.2022 |
| 2. Our Client : SML5081R | Your Insured : SLK8012M | DOA : 08.05.2022 |
| 3. Our Client : GBB8842A | Your Insured : SLV9008L | DOA: 10.05.2022 |
| 4. Our Client : SLX9731X | Your Insured : SMN934C | DOA: 25.05.2022 |
| 5. Our Client : SLP8820X | Your Insured : SLX1885M | DOA: 16.03.2022 |

We look forward to hearing from you soon, thanks.

Regards,

Sukyi Chong
SM AUTOMOTIVE
1 Kaki Bukit Ave 6
Blk C #01-43

Singapore 417883

Tel: 6747 9241 Fax: 6741 7276

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 10 May 2022 12:42
To: admin@taehwa.com.sg
Subject: ACCIDENT INVOLVING GBK 365R AND SLQ 5730L ON 25/04/2022

Our Ref: CC6/AIG22003932/Aea3

10 May 2022

TAEHWA GEOLOGICAL ENGINEERING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBK 365R AND SLQ 5730L ON 25/04/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)