

EzLyna (LKKAUTO)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Monday, 14 November 2022 5:22 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Hi Ezlyna,

Pls kindly reject TP

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Monday, November 14, 2022 10:44 AM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: [SEEK MANDATE TO REJECT CLAIM] #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

This message is from an external sender; be cautious with links and attachments.

Dear Joanne,

We refer to the above matter and your email below.

Based on our Insured's video footage, it was Third Party's allegation that our Insured's driver encroached lane. Hence, we are seeking your approval to reject Third Party claim against our Insured.

Thank you.

Best Regards,
Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 26 September 2022 10:52 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5 *** LKK REF: CC6/AIG22003932/Aea3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Monday, 26 September 2022 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: #4593629073SG003#031,031#LOD - Outstanding Third Party Claim - 1/5

Dear All,

We are still pending for mandate from your end.

Pls kindly look into the matter and revert .

1. Our Client : SLQ5730L Your Insured : GBK365R DOA : 25.04.2022

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953