

## Meng Yan

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Wednesday, 27 April 2022 11:13 AM  
**To:** Jess Francis Carlos; sur@lkkauto.com; 'assignments'; Nivitha (LKK Auto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D202689/C02/GY3653G/THAMYL / FW: China Tai ref - GY3653G / Our ref - SLV3168Y Mazda / 20-4-2022 / TP Claim - China Tai / Survey +

### Without Prejudice

Hi Jess

Thanks for your reply.

Hi LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Sent:** Wednesday, April 27, 2022 11:09 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D202689/C02/GY3653G/THAMYL / FW: China Tai ref - GY3653G / Our ref - SLV3168Y Mazda / 20-4-2022 / TP Claim - China Tai / Survey +

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Hi Pauline,

We choose Marcus of LKK for this case.

Kindly administer the assignment to the above mention.

Thank you.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Tel no.: 8128 9802

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1.618



**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Sent:** 27 April 2022 11:07 AM

**To:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D202689/C02/GY3653G/THAMYL / FW: China Tai ref - GY3653G / Our ref - SLV3168Y Mazda / 20-4-2022 / TP Claim - China Tai / Survey +

#### Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
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Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, April 26, 2022 12:42 PM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** O/R: SNM22D202689/C02/GY3653G/THAMYL / FW: China Tai ref - GY3653G / Our ref - SLV3168Y Mazda / 20-4-2022 / TP Claim - China Tai / Survey +

Without Prejudice

Dear Pauline,

Please conduct PRS for SLV3168Y.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Sent:** Monday, 25 April 2022 4:51 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Subject:** China Tai ref - GY3653G / Our ref - SLV3168Y Mazda / 20-4-2022 / TP Claim - China Tai / Survey +

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To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey Type (New Survey / Resurvey)	Survey
Vehicle to be surveyed :	SLV3168Y
CHINA TAIPING Insured Vehicle :	GY3653G
Date of Accident :	Wednesday, 20 April 2022
Date of Survey :	Wednesday, 27 April 2022
Name of Workshop :	Trans Eurokars Pte Ltd

Address of Survey Location :	5 UBI CLOSE, Singapore 408605
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved :  (please indicate Yes / No)	NO

Thank you.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Tel no.: 8128 9802

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1.618



**From:** [scan@eurokars.com.sg](mailto:scan@eurokars.com.sg) <[scan@eurokars.com.sg](mailto:scan@eurokars.com.sg)>

**Sent:** 25 April 2022 4:49 PM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Subject:** Attached Image