

Meng Yan

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Wednesday, 27 April 2022 12:11 PM
To: SUR; assignments
Subject: FW: SNM22D202827/C02/SMM8844G/TANCHC / FW: NOTICE OF ACCIDENT - PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS
Attachments: GIA-SKW4831R.pdf

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jacqueline Tan
Sent: Wednesday, 27 April 2022 9:47 AM
To: claims@juseq.com.sg
Cc: hsautomotives@yahoo.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: SNM22D202827/C02/SMM8844G/TANCHC / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS

WITHOUT PREJUDICE

Dear Kevin,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Marcus conduct the PRS.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: claims@juseq.com.sg <claims@juseq.com.sg>

Sent: Wednesday, 27 April 2022 9:13 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI
<claimsdept@sg.cntaiping.com>

Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; hsautomotives@yahoo.com

Subject: RE: SNM22D202827/C02/SMM8844G/TANCHC / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS

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Dear Sirs

Your Ref: SNM22D202827C02/ SMM8844G/Chngpw

Our Ref: JEQ/220268/0422 (HSA)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SKW4831R

Your email of yesterday’s date refers.

Our client is agreeable to the appointment of Mr. Marcus Chua (LKK) as the single joint expert (SJE) to inspect his vehicle SKW4831R.

Please be informed that the particulars of our client’s repairers are as follows: -

H S Automotive Services

Block 2 Kaki Bukit Avenue 2 #01-15

Kaki Bukit AutoHub,

Singapore 417921

Person In-Charge: Mr. Alex. Tel: 6538 1368. Fax: 6538 1367

Please inform Mr. Marcus Chua to communicate with our client’s repairers directly with regard to the arrangements of pre-repair inspection (incl. damaged parts are being dismantled prior to the commencement of repairs) and post-repair inspection of our client’s vehicle SKW4831R.

Thank you.

Regards

Foo Kevin

On behalf of Mr. Caleb Tan

JusEquity Law Corporation

From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Tuesday, April 26, 2022 5:02 PM

To: 'claims@juseq.com.sg' <claims@juseq.com.sg>

Cc: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Subject: RE: SNM22D202827/C02/SMM8844G/TANCHC / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS

Without Prejudice, Save as to Costs

Our reference: **SNM22D202827C02/ SMM8844G/Chngpw**

Your reference: SKW4831R

Dear Sirs

ACCIDENT INVOLVING SMM8844G & SKW4831R ON 23/04/2022

We refer to your email of 26/04/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jacqueline Tan at 63896185 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, April 26, 2022 4:29 PM

To: 'claims@juseq.com.sg' <claims@juseq.com.sg>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D202827/C02/SMM8844G/TANCHC / FW: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS

Without Prejudice
Save as to costs

Dear Adeline,

Please conduct PRS for SKW4831R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: claims@juseq.com.sg <claims@juseq.com.sg>

Sent: Tuesday, 26 April 2022 11:13 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – ACCIDENT INVOLVING SKW4831R AND SMM8844G ON 23/4/2022 @ 1800 HOURS

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Dear Sirs

Your Ref: **SMM8844G**

Our Ref: JEQ/ SKW4831R /0422 (HSA)

NOTICE OF ACCIDENT – PRE-REPAIR INSPECTION – OUR CLIENT’S VEHICLE: SKW4831R

We act for the owner(s) of motor vehicle no. **SKW4831R**.

We are instructed to claim for damages against you in connection with the above accident and copy of our client’s GIA report is attached herewith for your attention.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client’s motor vehicle no. SKW4831R.

TAKE NOTICE that you are required to respond to us **within 2 working days** (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client’s repairers shall proceed to repair our client’s vehicle SKW4831R.

We look forward to hearing from you by the stipulated time.

Regards

Foo Kevin

On behalf of Mr. Caleb Tan

JusEquity Law Corporation